

Raiffeisen Electra Internetbank User Manual

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1 ELECTRA – safe internetbank usage – ATTENTIONS FOR COMPANIES

- Always open a new browser for internet based banking services. Enter your internet banking ID and password only on the login page, accessible by you from <u>www.raiffeisen.hu</u> website entered in the address bar of your browser. Do not use any link to navigate to the browser because if you are not in the right place, you might get phishing attacked by adding your identification and password.
- NEVER use your Raiffeisen internetbank when you get the link through SMS, email or from a social media side, not even when you got it from a trustful partner.
- Check the side's authenticity and encoding. You will see a padlock icon

https://www.raiffeisen.hu
 on the browser's bottom line/ in the top heading.
 The authenticity of the webpage can easily be checked by the certificate.
 You can get more information from the IX. chapter of the Electra user manual.

- Take care of and never tell anyone your SMS code that you get from the bank to activate your internet bank, your password and PIN code what you specified after you activated the service. Do not make any note about your identification data (to your computer or to your mobile device) that by falling into unauthorized hands allows access to banking services in your name. When your internet browser asks for permission to keep your password, do not accept it.
- Do not download unknown origin or unknown application (for example Anydesk, Teamviewer) to your phone or your computer and do not allow remote access to your device for unauthorized person. Your bank will not ask you for this in connection with a virus protection or any other legal issue.
- Always read carefully what you get in SMS from your bank.

We draw your attention to scams disguised as executive or business messages. This kind of scam is when the company's financial officer is tricked into paying a false invoice or transferring money from the company's account.

Fraudsters call the employee on the phone or send him an e-mail, pretending to be a highlevel manager of the company or a well-known supplier.

With to the instructions received, the company's officer transfers the money to the bank account managed by the fraudsters.

Be careful if:

Your supplier sends you an email that their previously used bank account number is being changed and they request that their invoices have to be settled to another bank account number.

A leader representing your supplier gets in contact with you who you never worked with before.

They ask you to work in a different method.

Be careful when you get an email or a phone call:

Always attentively check the email address when you manage confidential information or transfer money.

When you have doubts about a payment request, ask for a competent colleague to help.

Do not open any suspect link or appendix which comes with an email. Be especially careful when your log in to your personal e-mail account from your company's computer.

The financial information is a value and treatment of it needs increased caution:

If there is doubt about a call or in connection with an email, ask for confirmation through a different channel.

Use public or other cost-reimbursed database for checking the supplier's data and to establish its authenticity.

In case of downloading Electra customer terminal and automated terminal (Hypex) you should take especial care of the following instructions:

- You should only download if the company's computer contains adequate password and virus protection.
- If you install it on a hard drive, it should be encrypted if possible.
- Do not use an open Wi-Fi connection while using electronic banking channels (for example restaurant, café, hotel hotspot).
- Updates of the operating system, used on the computer, must be up to date.

1.1 Internet banking risk arising from authorized representative status

Our customers may hold their own bank account with our Bank as individuals and may also be granted the right to dispose over the bank account of another individual/corporate Customer as a representative registered with the Bank.

The person registered with the Bank as an authorised representative can view and manage all bank accounts, whether their own or those of another account-holding customer (principal), using their unique identifier, after logging in to their own Internet Bank.

If the unique code or Internet banking identifier and password, which is also used by the representative in the banking systems, is obtained (lost, stolen, disclosed to an unauthorised person):

- 1. deposit held in the account holder's bank account may be at risk; and
- 2. in the case of a representative registered for more than one of the Bank's customers, the deposit held in the accounts of all the account holders concerned may be at risk.

For the above reasons, it is very important that **you use your codes**, **unique identifiers and passwords to access the Bank's systems carefully and diligently, and never**, **under any circumstances**, **disclose them to anyone else**. **Please make sure to inform your representatives of this!**

Please only grant a power of attorney, i.e. give someone else the right to dispose over your bank account, bearing in mind the particular risks described above.

You can find more detailed information on the Online Fraud Information page.

If you find that you have been a victim of fraud, please call your relationship manager or other bank contact immediately, or our bank's Fraud Prevention team, which is available 24 hours a day, every day of the week, on the following phone number: + 36 1 486 5380 Please pay extra attention to your banking and company details.

2 First Login, Password Change

You can access Electra Internetbank from the home page of the www.raiffeisen.hu website by clicking on the Electra icon. In all cases the login page is in the unitary Raiffeisen login screen, which you can find here: (https://sso.raiffeisen.hu/sso/XUI/#login/) In the login screen of Electra Internetbank, please enter your **Electra User ID**, then click on the **Next** button.

Login	Activation
Login	
Please enter your ID (8 digit Direkt ID or Electra User ID), then click on the NEXT COMPANY:USER	button.

• User ID: the identifier provided in the Electra Request Form

The system will look after the User ID and the connected authentication method. You should have selected this in the Electra Request Form in your User data. According to this it will asks for data which required for identification.

The login process will be continuing by the following authentication methods:

Login with password + SMS authentication method

In the password field you must enter your Login Password, then click to the "Request a code" button.

Login			Activation
Login	Password		
COMPANY:USER		Ø	Request code

• **Login Password**: your Electra password received from the Bank in SMS or on a plastic card to be used for your first login.

An SMS code will be arriving to your phone which will be needed for the authentication. You should enter this code into the right field than choose the "Login" button. With this you enter the Electra Internetbank starting page.

Login		
- Please enter your SMS code that wa	s sent to your mobile number in a text message.	
ID COMPANY:USER	Password	
SMS code 000-12345678	Cancel	Login
	ogin mode, please contact your relationship manage	

Your login password must be changed on a mandatory basis after your first login. To do so, you have to enter again your "old" password (that you received from the Bank for your first login), and have to provide your "new" **Login Password** selected by yourself, which can be validated by clicking on the **OK** button.

Login with Token authentication method

Turn on your signiture device (token) and sign in with your pin code, after you are done with that, you should type in the sequence of numbers you see in the Token input field.

You should type in your response code into the **Token code** field, then click on the **Login** button.

Login		Activation
Login Please enter the token code.	704es hout 20174654	
COMPANY.USER Please enter the response code to this token input. Token code	31776556 U	Login
If you would like to choose another login mode, plea		Login

About the Token commissioning you can read more here: 7.5 First usage of Token

Login with VICA mobilapplication authentication method

Login to your ViCA application with the password, specified during registration, on your mobil phone.

After you have loged in, the next page will be a Raiffeisen Electra confirmation message.

Login		
Please start the VICA a	pplication.	
		Cancel
COMPANY:USER		

The message include the user's name, the identification number and the date of the login. In this screen if you click to the "Approval" button, the system will let you in to the Electra Internetbank's page, after that you can close the app in your mobile.

About the Vica mobil application commissioning you can read more here: <u>7.9 Signing Orders</u> <u>with ViCA</u>

User Banning Rules

In the event that the user enters an incorrect password, they will receive a warning message. **After 3 incorrect attempts, the user will be banned**.

3 Administration

3.1 Create New User

- 1. In the **Administration/New User** menu, enter in the **Alias** field the new user alias chosen by yourself, then click on the **OK** button.
 - **Group Code:** filled automatically, and is identical with the first part (the part before the colon ":") of the **User ID** used upon login
 - Short Name: this will be the second part (the part after the colon ":") of your new User ID
 - **Login Password:** your first Electra password received in SMS or on a plastic card, which must be changed after the first login

Raiffeisen BANK		neib 1 main bage 1 m	Magyar Last Login: 2015.10.01. 15:28:22 Time lock: 09:57 Q Search menu •
Electra Internetbank		User: User	Client: >Logout
CURRENT ACCOUNTS			
Quick menu	New User - Enter ID data		
Reporting			
 Sent Packages 	Group code	COMPANY	
New Order	Short name		
Manage Orders			
New Template			> ок
 Manage Templates 			
 Manage Partners 			
* Administration			
• User Information • New User • Modify User • Delete user • Generate Initial Password • Delete Error Points			
 Settings 			
• Help			
• Logout			
© 2015 Cardinal Kft.			4 06 40 48 48 48 Send e-mail Raiffeisen Bank Zrt.

2. After this, enter the new user's **Full name**, **User Identifier** and **Mobile phone number** in the data form of the new user.

Raiffeisen BANK					🭳 Search menu	
Electra Internetbank			User: User	Client:		+Logout
URRENT ACCOUNTS						
Quick menu	New User (Creation)					
Reporting						
Sent Packages	Scheduled date of dispatch	2015.10.01	1511			
New Order						
Manage Orders	User identifier	COMPANY:ELECTRA				
New Template	Full name					
Manage Templates		Normal				
Manage Partners	Electra alias					
Administration	Number of failed logins					
User Information New User	Failed signatures					
Modify User	Allowed/Suspended	Allowed				
Delete user Generate Initial Password	User address			•		
Delete Error Points	Country Zip code	HU Hungary		•		
Settings	City					
Help	Address					
Logout			- A			
	Mobile phone number		0			
	Phone number		Ψ.			
	E-mail					
	KÜT ID					

3. Select the Interface for Login Authentication.

Authentication tool	Usable	Data		
Login password	Login			
Login authentication				
Interface		Authentication tool		
	~		÷	> Add
Electra				
Corporate netbank Corporate mobilebank	e authentio	cation		
Enabled interface		Signature authentication tool		
	~	No permission to sign	~	> Add

4. Select the Authentication tool for Login Authentication.

Authentication tool	Usable	Data	
Login password	Login		
Login authentication			
Interface	Auth	entication tool	
Corporate netbank	•	•	≻ Add
	Logir	a password	
Enabled interfaces / Sign			
Enabled interface	Sign	ature authentication tool	

5. Select the **Enabled Interface**.

Authentication tool	Usable	Data	
Login password	Login		
Login authentication			
Interface	Aut	hentication tool	
Corporate netbank	Log	in password 🗸 🗸	≻ Add
	e authentication		
Enabled interfaces / Signatur			
Enabled interfaces / Signatur		nature authentication tool	
	Sig		> Add

6. Click on the **Signature Authentication Tool** drop down menu and **select No permission to sign** since the user is not entitled to approve payment.

Authentication tool	Usable	Data	
Login password	Login		
Login authentication			
Interface		Authentication tool	
Corporate netbank	•	Login password 🗸	≻ Add
Enabled interfaces / Sign	ature authentic	ation	
Enabled interface		Signature authentication tool	
Corporate netbank	•	No permission to sign 🔹	<mark>≻ Add</mark>

7. If necessary, give **Input** and/or **View** right(s) to the user. By **Default**, a user has Enter and View rights. (A new user may not be granted signature right!)

 Authentication tools 								
Authentication tool	Usable			Data				
Login password	Login							
Login authentication								
Interface		Auther	ntication	tool				
Electra	•	Loging	password			•		> Add
A Enabled interfaces / Sig	nature authentic	ation						
Enabled interface		Signat	ure auth	entication tool				
Electra	•	No per	mission t	o sign		•		> Add
 Account authorizations 								
Account no. 0		FCY 0	St. 0	Default	Record	View ①	Sign ①	Points
Default authorizations								
120	8	HUF	Open					
120	6	EUR	Open					
120	3	USD	Open	v				
120	7	EUR	Open					
120	4	HUF	Open					
120	1	HUF	Open					
120	8	HUF	Open					
120	6	HUF	Open	~				
120	3	EUR	Open	V				
120	0	EUR	Open					
120	7	HUF	Open					
120	7	HUF	Open					
120	14	HUF	Open	~				
120	1	HUF	Open			,		
120	2	HUF	Open			> Cancel	>Immediate dispatch	>Add to package
120	9	EUR	Open			Curren	a manage anaparent	. Haa to puckage

8. For **special services**—if necessary—give **Input** and/or **View** rights to the user, then after acceptance of the statement, click on the **OK** button. (The user may not be granted signature right!)

	Q Search menu	99:37 v
Electra Internetbank	User: User Client: PLogo	Jout
CURRENT ACCOUNTS		
	Select package	
	① Please choose a package for the order.	
	Package	
	«New package»	
	Package name COMPANY NEWUSER 2015/10/02 15:35:03	
	COMPART.NEWOSER 2013/10/02 15:55:05	
	>Back >	> ок
D 2015 Cardinal Kft.	✔ 06 40 48 48 Send e-mail Raiffeisen Bank	k Zrt.
	· 00 40 40 40 [Senter Francisco Bank	m1 51

9. In the **Manage Orders/Manage Packages** menu, select the "New User" order type, and click on the **Sign Selected Packages** button.

Quick menu	Manage	Packag	es					
Reporting								
Sent Packages	⊘ The order	er has been	moved to the package named:COMP	ANY:NEWUSER 2015/10/	02 15:35:0	13		
New Order								
Manage Orders	Filter							(
Manage Packages(14) File Import								
 Manual package generation 	Total 1 selec	ted				► Select all	Negative selection Select	non
New Template	E. (A. : I.	Package name =	Order type	© Pcs.	Sched. Send Date	a Total	
Manage Templates	2		COMPANY:NEWUSER 2015/10/02 15:35:03	New User	1	2015.10.02.		*
				HUF Transfer	1	2015.09.11.	601,00 HUF	~
Manage Partners				HUF Transfer	2	2015.09.08.	700,00 HUF	~
Administration		-41		FCY Transfer	4	2015.07.28.	1 455,17 EUR	~
Settings								
Help				HUF Transfer HUF Transfer	1	2015.07.21. 2015.06.11.	2,00 HUF 400,00 HUF	
Logout								
Logout		2		FCY Transfer	1	2015.06.05.	27 204,00 HUF	~
		41		FCY Transfer	з	2015.06.05.	224 335,00 HUF	~
		41		HUF Transfer	з	2015.06.05.	604 175,00 HUF	~
		2		SEPA Transfer	1	2015.06.03.	31 905 000,00 HUF	*
				FCY Transfer	6	2015.05.26.		~
				Certificates	1	2015.05.22.		*
		1		Certificates	1	2015.05.22.		~
		1		Certificates FCY Transfer	1	2015.05.22.	On common area	*
				> Sign selected	packages	> Delete	signatures from selected pack	ages

10. To send a "New User" order to the Bank, select the signed file, and click on the **Send Selected Packages** button.

3.2 Generate Initial/New Login Password

- 1. In the **Administration/Generate Initial Password** menu, click on the name of the user who needs a new login password.
- 2. Click on the Immediate Dispatch button.
- 3. In the **Manage Orders/Manage Packages** menu, select the "Generate Initial Password" order, and click on the **Sign Selected Packages** button to sign the file.
- 4. Select the signed file, and click on the **Send Selected Packages** button to send the file.

3.3 Modify User

- 1. In the **Administration/Modify User** menu, click on the name of the user you wish to modify.
- 2. Carry out the desired change, and click on the **Add To Package** button.
- 3. In the **Manage Orders/Manage Packages** menu, select the "Modify User" order, and click on the **Sign Selected Packages** button.
- 4. Select the signed file, and click on the **Send Selected Packages** button to send the file.

3.4 Delete Failures

- 1. In the **Administration/Delete Error Points** menu, click on the name of the user who needs the new login password.
- 2. Click on the Add To Package button.
- 3. In the **Manage Orders/Manage Packages** menu, select the "Delete Error Points" order, and click on the **Sign Selected Packages** button to sign the file.
- 4. Select the signed file, and click on the **Send Selected Packages** button to send the file.

4 Using Multiple Clients

If you have rights in respect of several clients, you can select from these using the dropdown list in the upper right corner of the screen (before the Logout button).

5 Reporting

In the Bank Information menu the data and notifications disclosed by the Bank (e.g. account balances, account statements, exchange rates, interest rates, other terms and conditions, etc.) may be viewed.

5.1 Account Overview

In the **Reporting/Account Overview** menu, you can view the actual balance of your bank accounts, and the rights belonging to these. By clicking on the line of the relevant account you can display all data of the account in a new window.

Raiffeisen BANK				Help Main page Magyar Last Login: 2015.10.01. 15:39:01 Time Q Gearch menu	lock: 09:46 ¥
Electra Internetbank				User: User Client:	►Logout
CURRENT ACCOUNTS					
Quick menu	Account Overvie	ew			
* Reporting					
> Account Overview	You can customize t > Setting	he animation of p	op-up windows and tables.		
Account Balance Completed Transactions		vourite functions	to the Quick Menu.		
Current account • Quick menu Account Overview • Reporting [®] You can customize the animation of pop-up windows and tables. [•] Settine [•] Completed Transations [•] Cash Pool Balance [•] Count base 14 order padage(s) are pending submission. [•] Click here to manage your orders [•] Click he	ending submission.				
	Time of query: 2015.10.0	2. 15:30:21			
> FX Rates					
Cash Pool Balance Cash Pool Interest	Total balance per curre	ency		3 586 939 745	41 HUF
A Cont Daduages	Account number 🗸		Account name o	 Available amount Ccy 	
 Sent Packages 	120	8	K:	1 386 480 860,54 HUF	>
New Order	120	6	K:	976 111,94 EUR	>
Manage Orders	120	3	K	1 079 179,06 USD	>
				2 200,95 EUR	
 New Template 					
Manage Templates		-			
· Manager Backson					
 Manage Partners 					
 Administration 					
> Settings		-			
, Helb	120	7	G		
Logout	120	4	N		
	120	1	К.		C Beach menu * Lignal Att * Lignal Att * Lignal Time of query: 2015.10.02. 15:30:21 * 1 360 161,63 EUR 3 1360 639 745,41 Huf 3 1360 403 039 745,41 Huf * 1 386 480 800,54 Huf * 976 111,94 EUR > 1 386 480 800,54 Huf * 976 111,94 EUR > 1 386 480 800,54 Huf > 2 173,050 USD > 2 1070 SEUR > 2 11,94 EUR > 3 05 6408 054 HUF > 2 173,258 HUF > 2 174,320,29 HUF > 2 173,320,44 Huf > 3 05 6408 054 HUF > 1 386 480 80,54 HUF
	120	2	К.	0,00 HUF	~

5.2 Account Balance

In the **Reporting/Account Balance** menu, you can see the balance of your bank accounts summarised by currencies, i.e. your actual balance. By clicking on the line of the relevant account you can also inquire transactions in progress, as well as account information concerning other deposit and credit transactions.

Raiffeisen BANK				Search menu	
Electra Internetban	k			User: User Client:	Logo
URRENT ACCOUNTS					
Quick menu	Account Balance			Time of query:2015.10.02. 15:	39:25
Reporting					
 Account Overview Account Balance Completed Transactions Account History Pending Orders 	Total balance per currence	y.		1 360 1618 3 586 939 745,4 1 079 179,0	1 HUI
Account Statement	Account number -		Account name o	Available amount Ccy	
> PDF Statement	120	8	к:	1 386 480 860,54 HUF	>
 Search in statements 	120	6	K:	976 111,94 EUR	>
FX Rates	120	3	ĸ	1 079 179,06 USD	>
 Notifications Cash Pool Balance 	120	7	K:	2 200,95 EUR	>
Cash Pool Balance Cash Pool Interest	120	4	K	2 171 320,29 HUF	>
Deal Information	120	1	K	23,58 HUF	>
	120	8	K:	8 117 696,68 HUF	>
Sent Packages	120	6	н	1 386 480 860,54 HUF	>
New Order	120	3	E	14 531,21 EUR	>
	120	0	P/	366 186,99 EUR	>
Manage Orders	120	7	G	150 683 734,67 HUF	>
New Template	120	7	G	652 957 500,67 HUF	>
Manage Templates	120	4	N	47 748,44 HUF	>
Manage remplaces	120	1	K:	0,00 HUF	>
Manage Partners	120	2	K	0,00 HUF	>
Administration	120	9	н	1 130,74 EUR	>
	120	2	B.	HUF	>
Settings	120	5	B.	HUF	>

5.3 Completed Transactions

In the **Reporting/Completed Transactions** menu, you can view the transactions concerning your bank accounts that were booked on that day.

						Search menu
Electra Internetban	k				User: User Client:	⊁Logout
URRENT ACCOUNTS						
Quick menu	Completed Tran	sactions				Time of query:2015.10.02. 15:40:06
Reporting						
Account Overview	Account number o		Ccy 🌣	Account name		
 Account Balance 	120	18	HUF	ĸ		>
Completed Transactions	120	16	EUR	К		>
 Account History Pending Orders 	120	13	USD	К		>
Account Statement	120	17	EUR	К		>
PDF Statement	120	14	HUF	к		>
 Search in statements 	120	(1	HUF	K		>
+ FX Rates	120	18	HUF	К		>
 Notifications 	120	16	HUF	н		>
Cash Pool Balance	120	13	EUR	E		>
 Cash Pool Interest Deal Information 	120	10	EUR	P.		>
	120	17	HUF	G		>
Sent Packages	120	17	HUF	G		>
New Order	120	14	HUF	N		>
	120	11	HUF	К		>
Manage Orders	120	12	HUF	К		>
New Template	120	15	HUF	M		>
	120	12	HUF	LI		>
Manage Templates	120	19	EUR	н		>
Manage Partners						
Administration						
Settings						
Help						
Logout						

5.4 Account History

In the **Reporting/Account History** menu, select the account and the time interval (no longer than 2 consecutive months) which you want to see, and click on the **OK** button. You can print your account history by clicking on the Print ico in the upper right corner of the screen. You may view the account history of those accounts only in respect of which you have view right (which is automatically implied in the signature right).

Completed Transactions Account History Pending Orders	Opening balance: Closing balance:		38 683 120,24 12 424 432,63				
 Account Statement PDF Statement Search in statements 	Time interval: 2015.09	.25 2015.10	0.02.				
FX Rates Notifications	Туре	Date	Contra account		Partner / Comment	Amount	
Cash Pool Balance	Forint átutalás	2015.09.25.	120	2	Br Z:	16 168,00 HUF	>
Cash Pool Interest Deal Information	Egyenleg-átvezetési megbízás	2015.09.25.	Cso		0	14 917,00 HUF	>
Sent Packages	Egyenleg-átvezetési megbízás	2015.09.25.	Cso		0	3 964,00 HUF	>
• New Order	Egyenleg-átvezetési megbízás	2015.09.25.	Cso		91	10 000,00 HUF	
Manage Orders	Forint átutalás	2015.09.28.	120	3	Br	18 250,00 HUF	>
	Forint átutalás	2015.09.28.	120	0	N	9 541,00 HUF	>
New Template	Forint átutalás	2015.09.28.	120	7	B/	7 660,00 HUF	>
 Manage Templates 	Forint átutalás	2015.09.28.	120	5	5,	1 031,00 HUF	>
Manage Partners	Forint átutalás	2015.09.28.	120	5	S/	1 100,00 HUF	>
	Forint átutalás	2015.09.28.	120	7	Pr	7 636,00 HUF	>
 Administration 	Forint átutalás	2015.09.28.	120	э	D	3 639,00 HUF	>
 Settings 	Egyenleg-átvezetési megbízás	2015.09.28.	Cso		0	131 737,00 HUF	>
• Help	Egyenleg-átvezetési megbízás	2015.09.28.	Cso		0	13 985,00 HUF	>
+ Logout	Egyenleg-átvezetési megbízás	2015.09.28.	Cso		6'	16 200,00 HUF	>
	Forint átutalás	2015.09.29.	120	1	M S:	26 123,00 HUF	>
	Egyenleg-átvezetési megbízás	2015.09.29.	Cso		0	20 566,00 HUF	>
	Egyenleg-átvezetési megbízás	2015.09.29.	Cso		5:	14 920,00 HUF	>
	Egyenleg-átvezetési megbízás	2015.09.29.	Cso		6	16 667,00 HUF	>
	Elektronik, saját számlás átvezetés	2015.09.29.	120	7	RI	-1 234,00 HUF	>
	Forint átutalás	2015.09.30.	120	6	TI	15 000,00 HUF	>
	Forint átutalás	2015.09.30.	120	7	IL.	28 514,00 HUF	>
	Forint átutalás	2015.09.30.	120	0	BI	813,00 HUF	>
	Kamat	2015.09.30.			Kamat	1 819 622,00 HUF	>
	Kamat	2015.09.30.			Kamat	2 569,89 HUF	>
	Kamat	2015.09.30.			Kamat	9 595,37 HUE	>

If you click on any booked Account History item, you can view the details of the transaction as well.

Raiffeisen BANK					🤦 Search menu
Electra Internetbank	c		User: User	Client:	*Logo
CURRENT ACCOUNTS					
Quick menu	Details of the transaction				
Reporting					
Account Overview	Transaction type	533 - Forint átutalás			
 Account Balance Completed Transactions 	Amount	16 168,00 HUF			
Completed Transactions Account History	Initiator				
Pending Orders	Name Debit account number	B. 120			
 Account Statement PDF Statement 	Narrative	220840680 GP 40, KI			
Search in statements	Value date	2015.09.25.			
FX Rates	Booking	2010.00.20.			
 Notifications Cash Pool Balance 	Date of booking	2015.09.25.			
Cash Pool Interest Deal Information	Transaction ID	BBK15I 35			
Sent Packages					≻B
New Order					
Manage Orders					
New Template					
Manage Templates					
Manage Partners					
Administration					
Settings					
Help					
Logout					

5.5 Pending Orders

You may view your current suspended orders in the **Reporting/Pending Orders** menu.

Raiffeisen BANK							🔍 Search menu	
Electra Internetban	k				User: User	Client: EL10055		lou
URRENT ACCOUNTS								
Quick menu	Pending Orders					т	me of query:2015.10.02. 1	5:43:00
Reporting								
 Account Overview 	Account number 0		Currency o	Account name	¢.			
 Account Balance 	120	18	HUF	К				>
Completed Transactions Account History	120	16	EUR	К				>
Pending Orders	120	13	USD	K				>
Account Statement	120	17	EUR	К				>
> PDF Statement	120	14	HUF	К				>
 Search in statements 	120	1	HUF	К				>
 FX Rates 	120	18	HUF	К				>
Notifications Cash Pool Balance	120	16	HUF	н				>
Cash Pool Interest	120	13	EUR	E				>
Deal Information	120	10	EUR	P.				>
	120	17	HUF	G				>
Sent Packages	120	17	HUF	G				>
New Order	120	14	HUF	N				>
Manage Orders	120	1	HUF	К				>
Manage Orders	120	12	HUF	К				>
New Template	120	15	HUF	м				>
Manage Templates	120	12	HUF	н				>
Manage Partners	120	IA.	EUR	н				,
Administration								
Settings								
Help								

5.6 Account Statement

In the **Reporting/Account Statement** menu, enter the period for which you need account data, and click on the **OK** button.

You can access the latest account statement by clicking on the **Download Latest Account Statement** button. You can **print** and **export** a downloaded statement by clicking on the icons in the upper right corner of the screen (beside the date of the statement).

Raiffeisen BANK						🔍 Search menu	
Electra Internetbank				User: User	Client:	•	Logout
URRENT ACCOUNTS							
Quick menu	Account State	ment				Statement date:2015.10.01	. 🖪 (
Reporting							
Account Overview Account Balance Completed Transactions Completed Transactions Account History Pending Orders Account Statement PDF Statement Search in statements FX Rates Notifications Cash Pool Balance	Account number: Client name: Branch: Statement number: Period: Opening balance: Total debits: Total credit: Closing balance:	2015.10.01 201 1 541					
Cash Pool Interest	Contra account o		Partner / Comment			Amount	
Deal Information	120	10	G			10 000,00 HUF	>
Sent Packages	120	11	U			25 000,00 HUF	>
	120	15	R.			9 594,00 HUF	>
New Order	120	16	в			4 431,00 HUF	>
Manage Orders	120	11	T)			14 908,00 HUF	>
	120	18	M			3 945,00 HUF	>
New Template	120	13	к			1 133,00 HUF	>
Manage Templates	120	11	в			7 570,00 HUF	>
Manage Partners	120	15	S			3 236,00 HUF	>
Manage Parchers	120	10	В.			13 856,00 HUF	>
Administration	120	10	В.			13 856,00 HUF	>
Settings	120	10	T.			7 110,00 HUF	>
	120	14	D			25 000,00 HUF	>
Help	120	18	Ŭ			17 811,00 HUF	>
Logout	120	13	В.			742,00 HUF	>
	120	15	к			25 219,00 HU	> Bac

5.7 Authenticated Electronic (PDF) Account Statements

In the **Reporting/PDF Statement** menu, select the account and the period for which you need a statement, and click on the **OK** button. You can **print** and **export** the authenticated electronic account statement so generated by clicking on the icons in the upper right corner of the screen.

5.8 Search in statements

In the **Reporting/Search in statements** menu, you can retrieve transaction shown on the account statement by partner's name and account number, amount or narrative.

CURRENT ACCOUNTS CUSTODY Quick menu Search in statements Account Overview Al types - Completed Transactions Al types - Account Statement - Partner's name - Account Statement - Partner's name - Narrative	A BANK				Search menu	
Quick menu Search in statements Reporting	Electra Internetbank	c c c c c c c c c c c c c c c c c c c	User:	Client:	•	Logou
Account Overview Account Etalance Account Italance Accou	URRENT ACCOUNTS CUSTO	DY				
Account Diverview Account Eslance Account Islance Completed Transaction type Account Islance Account I	Quick menu	Search in statements				
Account statements Altypes Account statements Accou	Reporting					
Completed Transactions Search Interval Search Interva			Partner's name			
			Amount			
Account Statement > PDF Statement > PDF Statements > Accive standing orders > Active standing orders	Account History	KII - KII		·		
PDF Statement Search in statements Active standing orders ▷ K Rates		Partner's account number	Narrative			
Active standing orders FX Rates						
PX Rates	Search in statements					_
						> (
	FX Rates Notifications					

The result of searching (Important!!! Marked 'Date' on this screen means statement date.)

Electra Internetban	k			User: Client: [ب ا	Logout
CURRENT ACCOUNTS CUSTO	DDY					
Quick menu	Search in state	ements				믋
* Reporting	Search criteria					
 Account Overview Account Balance Value day balance Completed Transactions 	Transaction type: Search interval: Partner's account nur		5.19 2018.06.19.	Partner`s name: Amount: Narrative:		
 Account History Pending Orders Account Statement PDF Statement 	Megjelenített tételek:	5		Kihagyott tételek:	0	
Search in statements	Type :	Date :	Partner's account number	Partner / Commen	t a Amount	
 Active standing orders FX Rates 	Group transfer order	2018.06.19.	A11111111 201806180002		-7,00 HUF	>
 Notifications 	Foreign currency payment	2018.06.19.	EUR 6,00		-1 906,15 HUF	>
 Restraints Forward Value-dated 	Foreign currency payment	2018.06.19.	EUR 5,00		-1 588,46 HUF	>
Payment	Charge, commission	2018.06.19.	HUF 1.906,15	Charge, commission	-1 391,95 HUF	>
Collections Initiate Recall Payment Cash Pool Balance	Charge, commission	2018.06.19.	HUF 1.588,46	Charge, commission	-4 175,84 HUF	>
Cash Pool Interest Deal Information						> Back

5.9 Standing Orders

You may view, create, modify or delete your standing orders in the **Reporting/Active** standing orders menu.

5.10 FX Rates

In the **Reporting/FX Rates** menu, enter the date in respect of which you wish to view foreign exchange rates, and click on the **OK** button. You can **print** and **export** the foreign exchange and currency rates so displayed.

5.11 Notifications

In the Notifications option, you can access the status reports belonging to the multiple and postal orders you have sent to the Bank, additionally notifications of other direct debit orders.

- Multiple transfer and collection orders (CS-STÁTUS, DETSTA daily report, DETSTA summary report)
- Authorisation for direct debit (FELHAC, FELHAP, FELHOK, FELHKI)
- Postal payment orders
- Postal money orders (OCR 31,OCR 32)
- Collection order based on a letter of authorisation and of an official transfer order and of writ of payment (CAD-Collection Advice To Debtor, CRC-Collection Response To Creditor)

In the **Reporting/Notifications** menu, enter the date in respect of which you wish to download notifications, and click on the **OK** button. In order to view the details of the notifications, click on the relevant item. You may as well **print** and **export** data.

				~	Search menu
lectra Internetbank			User: User	Client:	*Logout
RRENT ACCOUNTS					
Quick menu	CS_STATUS mes	sage			Date of advice: 📇
Reporting					
Account Overview Account Balance Completed Transactions Account History	Initiator: Order ID: CS_STATUS ID: Status Information:	A11111111 201509240002 201509240005 95			
Pending Orders Account Statement PDF Statement Search in statements	Accepted items: Rejected items:	0 (0,00 HUF) 999 999 (999 999	999 999,00 HUF)		
FX Rates FX Rates Notifications Cash Pool Balance Cash Pool Interest Deal Information	No. 0 St. 0	Client ID 0	Giro reference number 0	Status 0	≯Ba
Sent Packages					
New Order					
Manage Orders					
New Template					
Manage Templates					
Manage Partners					
Administration					
Settings					

5.12 Blocking amount

You may create or delete blocked amount in the **Reporting/Restraints** menu.

Raiffeisen BANK					Search menu			
Electra Internetban	k			User: Client: 👻				
URRENT ACCOUNTS CUST	ODY							
Quick menu	Restraints	5			Time of query:2016.11.07. 08:25:12			
Reporting								
Account Overview Account Balance Completed Transactions	Account numb All accounts	per		v				
Account History Pending Orders	A 1201		4 HUF					
Account Statement	Identifier :	Blocking start :	Blocking end	Blocked Amount Comment	Transaction date and tin			
PDF Statement	001	2015.07.09.	2899.99.99.	32 568,59 GPP zárolás	2015.07.09.			
Search in statements	002	2015.07.09.	2899.99.99.	32 568,59 GPP zárolás	2015.07.09.			
 Active standing orders 	003	2015.07.09.	2899.99.99.	32 568,59 GPP zárolás	2015.07.09.			
FX Rates Notifications	004	2015.07.09.	2899.99.99.	455 164,79 GPP zárolás	2015.07.09.			
Restraints	005	2016.02.09.	2899.99.99.	5 744,00 GPP zárolás	2016.02.09.			
Forward Value-dated	006	2016.02.09.	2899.99.99.	5 744,00 GPP zárolás	2016.02.09.			
Payment	007	2016.02.09.	2899.99.99.	28 716,00 GPP zárolás	2016.02.09.			
Collections	008	2016.02.09.	2899.99.99.	28 716,00 GPP zárolás	2016.02.09.			
Initiate Recall Payment Cash Pool Balance	009	2016.02.05.	2899.99.99.	4 401,00 GPP zárolás	2016.02.05.			
Cash Pool Interest	013	2016.02.05.	2899.99.99.	4 401,00 GPP zárolás	2016.02.05.			
Deal Information	014	2016.02.05.	2899.99.99.	4 401,00 GPP zárolás	2016.02.05.			
	015	2016.02.05.	2899.99.99.	4 401,00 GPP zárolás	2016.02.05.			
Sent Packages	017	2016.02.05.	2899.99.99.	4 401,00 GPP zárolás	2016.02.05.			
New Order	018	2016.05.09.	2899.99.99.	32 064,00 GPP zárolás	2016.05.09.			
dana Ordera	019	2016.05.09.	2899.99.99.	32 064,00 GPP zárolás	2016.05.09.			
Manage Orders	020	2016.02.05.	2899.99.99.	4 401,00 GPP zárolás	2016.02.05.			
New Template	021	2016.05.09.	2899.99.99.	32 064,00 GPP zárolás	2016.05.09. Create restrain			

5.13 Forward Value-dated payment

In the **Reporting/Forward value-dated payment** menu, enter the date in respect of which you wish to view payment, and click on the **OK** button. You can delete the payment or change the value date of the payment.

5.14 Handling of mandates

You may submit, modify or delete your mandates in the **Reporting/Collections/Authorizations** menu.

Electra Internetban	k		User	: Client:			> Logout
CURRENT ACCOUNTS CUST	ODY						
Quick menu	Direct debit authoriz	ation			Time of query	:2016.07.11. 1	1:28:09
Reporting							
Account Overview Account Balance Completed Transactions	Account number All accounts	v					
Account History Pending Orders Account Statement PDF Statement Search in statements Active standing orders PX Rates Notifications Nestraints	A 120	HUF					
	Service company's name	v	alidity start :	Validity end	• Value limit s	Status 🗧	
	В	2	016.04.15.	2016.04.28.	100 000,00 1	Rögzített	~
	R	2	016.05.06.	2016.05.26.	10 000,00 1	Rögzített	*
	R	2	016.05.06.	2016.05.13.	110 000,00 1	Rögzített	~
		2	016.04.15.	2016.04.26.	100 000,00 1	Rögzített	~
		2	016.04.15.	2016.04.26.	100 000,00 1	Rögzített	~
Forward Value-dated	U	2	016.04.25.	2016.05.19.	1 000 000,00 1	Rögzített	~
Payment	L L	2	016.04.15.		1	Rögzített	~
* Collections	L	2	016.05.06.		1	Förölt	~
Authorizations	R	2	016.04.25.		100 000,00 1	Rögzített	~
Pending Direct Debit	R	2	016.05.06.	2016.05.27.	1 000 000,00 1	Rögzített	*
Blocked Direct Debit	M	2	016.05.06.	2016.05.12.	10 000,00 1	Rögzített	*
 Initiate Recall Payment Cash Pool Balance Cash Pool Interest 	▲ 12001008-00297010-00100	0006 HUF ELBA TESZT					
Deal Information	Service company's name =	v	alidity start :	Validity end	· Value limit t	Status :	
Sent Packages	P		012.04.21.			Rögzített	~
New Order	P	2	016.04.15.		1	Förölt	*
Manage Orders						> New as	uthorizatio
New Template						P New di	- anonizatio

5.15 Pending Direct Debit

In the **Reporting/Collections/Pending Direct Debit** menu, you can view your direct debit waiting for processing.

5.16 Blocked Direct Debit

In the **Reporting/Collections/Blocked Direct Debit** menu, you can view your blocked direct debit due to lack of mandate. You can submit mandate for processing of blocked direct debit.

5.17 Initiate Recall Payment

You may view or submit a call back for your sent payment in the **Reporting/Collections/Initiate Recall Payment** menu.

Account Overview	Time interval: 201	6.04.04 2016.04.29.		
Account Balance Completed Transactions Account History Pending Orders Account Statement	Account number All accounts	v		
PDF Statement Search in statements	^ 120	HUF		
• Active standing orders	Partner's account	t number 🌼 🔋 Partner's name 🖗	Amount Narrative	
• FX Rates	HU72:	5	3 742,00 HUF 3257/2011/186 sz. szla.	~
Notifications Restraints Forward Value-dated		e: 2016.04.12. 13:01:59 n: Kimenő/belső HCT forint utalás		
Payment • Collections	> Call ba	ck		
> Initiate Recall Payment	HU90	2 a	111,00 HUF 1030	*
Cash Pool Balance	HU57	0 P	1 000,00 HUF	~
Cash Pool Interest	HU57	0 PI	1 000,00 HUF	~
Deal Information	HU57	O PI	1 000,00 HUF	~
Sent Packages	HU57	0 PI	1 000,00 HUF	~
New Order	HU57	0 Pi	1 000,00 HUF	~
New Order	HU57	0 PI	1 000,00 HUF	*
Manage Orders	HU97	2 R	1 242,00 HUF	~
New Template	HU97	2 R	1 242,00 HUF	~
New remplace	HU97	9 R	1 234,00 HUF gj	~
Manage Templates	HU11	0 3	1,00 HUF	~
Manage Partners	HU71	0 4	6 446,00 HUF oasdhoefo	~
-	HU69	0 si	500,00 HUF asdasdasd	~
Administration	HU90	2 b.	15 000,00 HUF asdasd	~
Settings	HU02	6 R	1 000,00 HUF asdasd	~
	HU02	6 R	2 000,00 HUF 13423	~
Help	HU57	0 N	1 250,00 HUF KORPS199612345 123456789012	> Bac

5.18 Cash Pool Balance

If you use the Cash Pooling service, the table shown in the **Reporting/Cash Pool Balance** menu includes a client and group identifier filter, as well as supplementary information and the download date. In the table, you can always see the accounts belonging to the selected client and group identifier.

5.19 Cash Pool Interest

If internal interest allocation is also part of the Cash Pooling service, then you can inquire such information by clicking in the **Reporting/Cash Pool Interest** menu on the **Download** button.

5.20 Deal Information

In order to inquire the major data of active deposit and credit transactions belonging to the selected account, select in the **Reporting/Deal Information** menu, then click on the **OK** button.

5.21 Deposit

Unique Deposit

Once you have agreed the condition of your cash deposit with your Relationship Manager, approve your deposit order.

In order to authorize your cash deposit, select in the **Manage Orders/Manage Packages**, then click on the **Take over** button.

Quick menu	Manag	ge Packa	iges						
Reporting									
Sent Packages	Filter								G
New Order									
Manage Orders	Total 0 s	alacted					. Salast all	Negative selection Selection	ct non
Manage Packages (10)	Total U s		I. © Packag		Order type 0	0 Pcs.	Sched, Send Date	Total	
Import File		E. A.	G	6/06/02 15:29:39	HUE Transfer	0 PCS. 0	2016.06.02.	5 111 111.00 HUF	
 Manual package generation Send message for signers 			EI	34.BLC	Custom deposit	1	2016.05.31.	500 000,00 HUF	
Send message for signers			EI	36.BLC	Custom deposit	1	2016.05.10.	8 000 000,00 HUF	
New Template		1	EI	43.BLC	Custom deposit	1	2016.04.27.	1 000 000,00 HUF	
Manage Templates		1	EI	42.BLC	Custom deposit	1	2016.04.27.	1 000 000,00 HUF	
		1	EI	15.BLC	Custom deposit	1	2016.04.26.	1 000 000,00 HUF	
Manage Partners		1	EI	40.BLC	Custom deposit	1	2016.04.26.	2 000 000 000,00 HUF	
Administration			EI	57.BLC	Custom deposit	1	2016.04.20.	100 000 000,00 HUF	
		/	EI	53.BLC	Custom deposit	1	2016.04.20.	100 000 000,00 HUF	
Settings		1	EI	48.BLC	Custom deposit	- 1	2016.04.20.	1 000 000,00 HUF	
Help		-	E	74.BLC	Custom deposit	1	2016.06.02.	On common area	

After taking over your cash deposit you can **View**, **Authorise** or **Delete** it.

URRENT ACCOUNTS									-
ORRENT ACCOUNTS									
Quick menu	Mana	age Pacl	kages						
Reporting									
Sent Packages	Filter	6							(
New Order									
Manage Orders									
and the set of the set	Total O	selected					 Select all 	Negative selection Select	nor
Manage Packages (11) Import File		E. : A.	I. : Packa	ige name 🗧	Order type :	: Pcs.	Sched. Send Date	© Total	
Manual package generation			G	16/06/02 15:29:39	HUF Transfer	1	2016.06.02.	5 111 111,00 HUF	~
Send message for signers			El	74.BLC	Custom deposit	1	2016.06.02.	30 000 000,00 HUF	*
New Template			El	84.BLC	Custom deposit	1	2016.05.31.	500 000,00 HUF	~
New remplate			EI	86.BLC	Custom deposit	1	2016.05.10.	8 000 000,00 HUF	*
Manage Templates		1	El	43.BLC	Custom deposit	1	2016.04.27.	1 000 000,00 HUF	~
Manage Partners			EI	42.BLC	Custom deposit	1	2016.04.27.	1 000 000,00 HUF	~
		1	El	15.BLC	Custom deposit	1	2016.04.26.	1 000 000,00 HUF	~
Administration			El	40.BLC	Custom deposit	1	2016.04.26.	2 000 000 000,00 HUF	~
Settings			El	57.BLC	Custom deposit	1	2016.04.20.	100 000 000,00 HUF	~
		1	El	53.BLC	Custom deposit	1	2016.04.20.	100 000 000,00 HUF	~
Help		1	El	48.BLC	Custom deposit	1	2016.04.20.	1 000 000,00 HUF	*
Logout		Account n	umber: 1200	1008-00118590-00100009 HU	F SPAR KFT CS				
		>	View	> Delete	> Delete signatures	> Send P	ackage > Put to co	ommon area	

After approving your cash deposit, click on **Send Package** button.

Quick menu	Mana	ge Pack	ages						
Reporting									
Sent Packages	Filter								G
New Order									
Manage Orders	Total 0	alastad					. Coloct all	Negative selection → Select	*
• Manage Packages (11)	Total 0 s		I. OPacka	na name 🏦	Order type	0 Pcs. 0 5	Sched, Send Date	• Total	1 HOH
 Import File Manual package generation 		LI V MI V	Gi	16/06/02 15:29:39	HUF Transfer	1	2016.06.02.	5 111 111.00 HUF	~
Send message for signers			EL	174.BLC	Custom deposit	1	2016.06.02.	30 000 000,00 HUF	
			EL	'84.BLC	Custom deposit	1	2016.05.31.	500 000,00 HUF	
New Template			EL	:86.BLC	Custom deposit	1	2016.05.10.	8 000 000,00 HUF	
Manage Templates		1	EL	143.BLC	Custom deposit	1	2016.04.27.	1 000 000,00 HUF	~
Manage Partners			EL	142.BLC	Custom deposit	1	2016.04.27.	1 000 000,00 HUF	~
Manage Partners		1	EL	15.BLC	Custom deposit	1	2016.04.26.	1 000 000,00 HUF	~
Administration			EL	140.BLC	Custom deposit	1	2016.04.26.	2 000 000 000,00 HUF	~
Settings			EL	'57.BLC	Custom deposit	1	2016.04.20.	100 000 000,00 HUF	~
		1	EL	'53.BLC	Custom deposit	1	2016.04.20.	100 000 000,00 HUF	~
Help		I	EL	'48.BLC	Custom deposit	1	2016.04.20.	1 000 000,00 HUF	*
Logout		Account nu	mber: 1200		L KFT CS				
		>	View	> Delete	> Delete signatures	> Send Pack	age > Put to co	mmon area	

In the **Sent Packages/Order** menu, you can view the status of your cash deposit by clinking on **Bank status inquiry** button.

A BANK						Search menu	
Electra Internetba	nk			User:	Client:) 🗸 🔤	Logo
CURRENT ACCOUNTS							
Quick menu	Order	status					
Reporting							
Sent Packages	Search	criteria					
Order Status Search Transaction	Dátum:	2016.0	6.01 2016.06.30.	Order type:			
New Order	Package	e name 🌣	Order type	Submitted 0	° Pcs.	© Total	
Manage Orders	EL	07.BLC	Custom deposit	2016.06.01. 13:44:29	1	40 000 000,00 HUF	
-	EL.	06.BLC	Custom deposit	2016.06.01. 13:45:56	1	1 000 000,00 HUF	
New Template	EL	05.BLC	Custom deposit	2016.06.01. 13:45:59	1	5 000 000,00 HUF	
Manage Templates	EL.	35.BLC	Custom deposit	2016.06.01. 14:33:12	1	50 000 000,00 HUF	
Manage Partners	EL	46.BLC Bank status inquiry	Custom deposit	2016.06.02. 13:51:32	1	30 000 000,00 HUF	*
Administration		 Dalik status inquiry 					
Settings	Ki		HUF Transfer	2016.06.02. 15:26:20	1	10 000,00 HUF	*
Help							> Ba

Electra Internetban	k	User:	Client:	}♥ PLogout
CURRENT ACCOUNTS				
• Quick menu	Custom deposit (View, Package name: EL	46.BLC)		- A
• Reporting				
 Sent Packages 		Send date 2016.06.02		
 Order Status Search Transaction 	Account number 120 KFT CS			
• New Order				
Manage Orders	Amount	Standard rate		
New Template	30 000 000,00 HUF	0,05 %		
• Manage Templates				
Manage Partners	Term deposit day Date of Expiry 2016.06.02 2016.06.09	Term deposit mode Time deposit order		
Administration		Interest account 1200	NET OD	
Settings		1201	(KF1 G5	
• Help	▲ Status of order item			
• Logout	✓ 00_01 Processed			
	Signatures / Sent by			
	Valid signatures	Point Date o	of signature	<mark>≻ Back</mark>

Standard Deposit

Select New Order then Deposit menu

Quick menu	Deposit - Search product
Reporting	
Sent Packages	Account number Available amount 120 ¹¹ KFT CS • 1 333 579 152,85 HUF
* New Order	
HUF orders Collection Orders Group Orders International Orders Currency conversion Forms Opposits	Amount of term deposit MUF 1 0 Term deposit mode Term deposit day Term Date of Expiry 2017 03.06 V Term Term Date of Expiry
 Deposit Cancel deposit 	> Search
Manage Orders	

Add the parameters of the deposit then click on Search button. In case you are fine with the offer, click on Create deposit button.

Quick menu	Deposit - Search produ	ct		
Reporting				
Sent Packages	Account number 120	KFT CS 🗸	Available amount 1 333 579 152,85 HUF	
New Order				
 HUF orders Collection Orders Group Orders International Orders Currency conversion Forms Deposits 	Amount of term deposit 1 000 000,00 HUF Term deposit day 2017 03.06 Product on sale No v	Number of details 1 ① Term 3 months	Term deposit mode Time deposit order Date of Expiry 2017.06.06	
• Deposit • Cancel deposit				> Searc
Manage Orders	Please select a product!			
New Template	Productname			Standard rate / EBKM
Manage Templates	Corp&Public standard kamat 100 M H	IUF alatt - 3 hó		0,01 % ¥
Manage Partners	> Create deposit			
Administration				

After the authorisation, you can submit the order.

6 Orders

By means of Electra Internetbank, you can submit different HUF, foreign currency, collection and multiple orders, forms and letters. As (with the exception of forms and letters) usually more than one orders are launched a day, Electra will make packages (files) of these, while letter type orders are treated individually (i.e. these have to be signed and sent one by one).

A transfer order file includes items that are all the same type of orders (HUF or foreign currency credit transfers), the number of the account to be debited is identical, and they should be sent to the Bank on the same they. In the case of a collection order, the beneficiary account number and the scheduled date of sending should be identical.

Upon entering an order, you can specify when (on which day) it should be sent to the Bank. The client program will remember this data, and use it when packaging orders.

6.1 Prepare Orders

Under the **New orders** option, select the order type.

Raiffeisen	Help Main page Magyar Last Login: 2015.10.01. 15:39:01 Time lock: 09:34
BANK	Search menu 👻
Electra Internetban	K User: User Client: >Logout
CURRENT ACCOUNTS	
Quick menu	HUF Transfer (Creation)
Reporting	
 Sent Packages 	Scheduled date of dispatch 2015.10.02
* New Order	Account to be debited Available amount
	HU53 HUF 0P-82 150 683 734,67 HUF
 HUF Transfer Internal HUF Transfer VIBER Transfer Postal Transfer Customs Online 	♥ Supplementary payer information
Collection Orders	Creditor data
 Group Orders International Orders Forms 	Beneficiary's name Destination bank
Manage Orders	Account to be credited
New Template	
 Manage Templates 	
 Manage Partners 	Additional beneficiary information
Administration	Transaction information
 Settings 	Transfer amount
• Help	HUF
Logout	Debit Value Date
	End To End Identification
	© Narrative / ○ Postal Id. / ○ Other ID → Find template/partner → Create template → Cancel → Immediate dispartch → Add to package

You can finish entering the order using the **Add to package** button, after which the order will be packed into a file (except for letter type orders), which can be named as you wish.

If you wish to use this order later as well, you can save it as a pattern by clicking on the **Create Template** button.

Click on the **OK** button, and the order will be packed into the file.

Raiffeisen BANK	Help <i>Main page</i> <i>Magyar</i> Last Login: 2015.10. <mark>Q</mark>	01. 15:39:01 Time lock: 09:50 Search menu 🗸
Electra Internetbank	k User: User Client:	> Logout
CURRENT ACCOUNTS		
	Select package	
	① Please choose a package for the order.	
	Package	
	<new package=""></new>	
	Package name User 2015/10/02 15:47:52	
		>Back >OK

6.2 Instant Foreign Currency Conversation

Choose the menu point **New order / Currency conversion / Instant foreign currency conversion** you can start money transfer - **as an instant exchange - between your two accounts with different currency at a competitive rate.** For example, you can convert from your HUF account to your USD account or from your EUR account to your HUF account.

Minimum amount to be converted: 1,000 HUF or equivalent currency, maximum amount: 4,000,000 HUF or equivalent currency. The minimum and maximum values can be changed centrally by the bank. The system will warn you each time you enter an amount higher or lower than the current limit.

Source account			Available amount		
120		~	3 624 762 119,70 HUF		
arget account			Narrative		
120		~			
Amount					
1 000 000,00	HUF 🗸				
Execution					
extra urgent (T)					

Source account

The account from which the amount you have entered will be converted. Select from the dropdown list the current account from which you wish to use the amount to be converted. **Target account**

The account to which the target currency amount is credited after conversion.

Conversion amount

The amount you want to convert. This can be in the source currency or the target currency, if you prefer.

Scheduled date

Completion date. The date on which you want the conversion to be completed. Only the option "Extra urgent (T)" can be selected.

After filling in the form, click **'Next'** button on the top of the screen and system will display the actual rate at which the system will execute your order if you sign the order within 60 seconds. If you don't sign the order, the conversion will not be completed.

You can view the discounted exchange rate several times a day free of charge, but the conversion will only take place if you sign the offered rate within 60 second

Source account 120			
Target account		Narrative	
Credited Amount 2 339,73	EUR		
Execution extra urgent (T)			
Rate 1 EUR = 427.4 HUF		Remaining time 53 seconds	
Debited Amount 1 000 000,00	HUF		
(i) If you wish to send it,	authenticate with your signal	ture:	
	Password		

Click **Cancel** to return to the main menu. After entering the password and pressing the **Approve** button, confirmation will appear on the screen.

6.3 Order Management

You can change the transfer orders included in a prepared file any time before the given file is signed; you can delete orders from the file, transfer orders into other files, or add new orders.

However, an order or order file that is already furnished with a signature may not be changed any longer. In such case the signature should be deleted first.

1. Select the Manage Orders/Manage Packages option.

2. Select the file to be modified, then click on the button of the operation to be executed below the file.

6.4 Sending Message and Document to Bank

Choose menu New order and then submenu Forms.

Click on **Send Message**. Here you can write a mail in usual way and you can attach file either. **Overall 5 files can be attached to one message and size of each file must be less than 5 MByte.**

If you choose **Immediate dispatch** Electra forces you to authorize (sign) and then send message to Bank on this screen.

If you choose **Add to package** Electra stores message in a package and you can authorize it later.

Quick menu	Send Message (Creation)	
 Reporting 		Scheduled date of dispatch
 Sent Packages 		2018.04.05
* New Order	Sender RAIFFEISEN BANK RT.	
 HUF orders Collection Orders Group Orders International Orders 	Subject	
 Currency conversion Forms 	Message	
Certificates Banking Information New Business Card Modify Business Card Bankcard limit modification Modify Account Parameter Modify Statement Generation		~
Cash Withdrawal Request Ordering Postal Cash	 Attachments 	
Withdrawal Slip Modify Contact Information	(Î) No attachments.	
 Send Message Create restraint 	> New attachment	
> Delete restraint		> Cancel > Immediate dispatch > Add to package
> Deposits		Venicei Vinnieulate dispatchi Vied to package

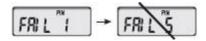
6.5 First usage of Token

- 1. Switch on Token with O button! If you do not use it till 20 seconds, the Token is switched off.
- 2. On the indicator PIN is appeared.

1	PIN

Please type the default 4 characters PIN code, which is received from the bank!

If you make a mistake typing PIN code, on the indicator FAIL will be shown with the number of attempt. (eg. FAIL 1, FAIL2...).



After five unsuccessful attempts the device will be disabled. If you make a mistake while enter PIN code, the wrong number can be deleted with ^O button.

3. If you successful enter the PIN code, on the indicator the NEW PIN will be shown.

Please enter a new PIN code, which is chosen by you. The code must have been 4 characters, and it shouldn't be your personal data. If you give simple code (eg. 1234, 1111, 9876), on the

indicator NOT SAFE will be appeared, and to change PIN code is not allowed. In this case please chose and enter another code!

4. On the indicator PIN CONF is appeared.



Please retype the PIN code again.

5. On the indicator NEW PIN CONF is appeared.

NEW PINCONF

In this case the new PIN code is inserted successful. After changing PIN code, the Token can be used with this new PIN code!

If you make a mistake while enter PIN code, the bad number can be deleted with 🔍 button

6.6 Modification of PIN code

PIN code can be changed at any time.

- 1. Switch on the device and enter your PIN code!
- 2. Press the ^O button for 3 seconds.
- 3. On the window NEW PIN is appeared.



4. Please insert the new PIN code! On the window PIN CONF is appeared.

Please reenter the PIN code.

5. On the window NEW PIN CONF is appeared.



In this case the new PIN code is inserted successful. After changing PIN code, the Token can be used with this new PIN code.

6.6 Blocking of PIN code

If you make a mistake typing PIN code, on the indicator FAIL will be shown with the number of attempt. (eg. FAIL 1, FAIL2...). If you give the PIN code successful, the number of failed attempt will be zero.

After five unsuccessful attempts the device will be disabled, in this case on the window LOCK is appeared. It is not possible to enable the Token. Please call on your Account Officer to claim new Token.

6.7 Blocking of Token

If the Token is lost or fall into unauthorized persons hands, please call Raiffeisen Direkt call center (06-80-488-588) or personally to your Relationship Manager.

6.8 Signing Orders with Token

To sign your orders in Electra you can choose hardware token called token.

Token

With your User ID (which was given at contracting) and the generated password by the Token you can authenticate the orders. The bank system will check the user rights by the Token data.

Signing with token

- 1. Select the Manage Orders/Manage Packages option.
- 2. Select the file(s) to be signed, then click
 - a. on the Sign Selected File button if you wish to approve the file,
 - b. on the **Delete Selected File** button if you want to remove the signature from the file.
- 3. Turn on your signature device (token), and after entering your PIN code enter in the token the series of numbers displayed in the **Challenge** field.
- 4. Type the response code provided by your signature device in the **Token password** field, then click on the **OK** button.

Reporting	
Sent Packages	Scheduled date of dispatch 2015/1007
* New Order	Account to be debited
✓ HUF orders	HU5912001
 HUF Transfer Internal HUF Transfer VIBER Transfer Postal Transfer 	1200 Creditor data
 Customs Online 	
Collection Orders Group Orders International Orders Forms	Beneficiary's name Destination bank
 Manage Orders 	11
New Template	
Manage Templates	Transaction information
Manage Partners	Transfer amount
Administration	1 200,00 HUF
 Settings 	Debit Value Date
+ Help	End To End Identification
+ Logout	End to End toendineardon
	Narrative / Opostal Id. / Other ID
	A
	Challenge: 99726491 Token password
	>Modify >10

6.9 Signing Orders with ViCA

To sign your orders in Electra you can choose software token too called ViCA mobile token.

VICA mobile token (application)

The VICA is downloadable for iOS and Android smartphones, which provides safe and independent communication between the client and the bank, without the use of other certification device. After the registration in the VICA application, Electra will send the details of the signed order to your application, where you can sign it by a touch.

Registration of the VICA mobile token

Before you use ViCA first time you need to register it to your Electra profile.

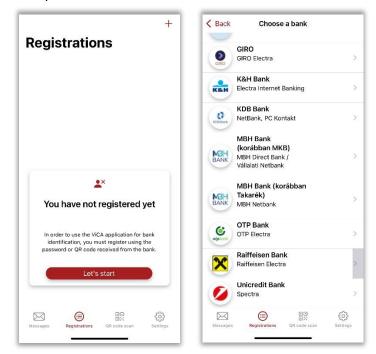
1. Download and install to your smartphone the VICA application (for iOS from the App Store, for Android from the Google Play).



2. Open the application, and enter an individual password. Later on you have to use this password to log in to ViCA application. Biometric authentication can be used if the device supports fingerprint or FaceID identification.

ViCA	ViCA		ViCA
You have not registrated this appplication for any bank yet. Before using ViCA, please set your unique ViCA password! The password must be at least 8 characters long, containing both letters and at least 2 numbers.	You have not registrated this appplication for any bank yet. Before using ViCA, please set your unique ViCA password! The password must be at least 8 characters long, containing both		You have not registrated this appplication for any bank yet. Before using VICA, please set your unique VICA password! The password must be at least 8 characters long, containing both
password sfrength	FaceID Do you want to use Face ID? NO Yes No Yes Not Approved	Do you want to allow "ViCA" to use Face ID? ViCA needs permission to use FaceID Don't Allow Allow	Message Biometric identification is activated
Papeal WCA seasoned	Preve VICA personner	VICA	Report VICA password
OK	ОК		ок

3. Click on the Registration menu, and then choose Raiffeisen Bank from the "Choose your bank" option.



4. On next screen you have to type your Raiffeisen Electra user ID and login password.

Regist	tration
2	<
Raiffeis	en Bank
Please enter your us registration password yo	ername and the ViCA u received from the bank
Id	
Password	
Ne	ext

5. After it Raiffeisen Bank send you a code in text message (SMS) and you should enter and send it on the next screen. With it registration was completed. (Phone number which is used for SMS is the number you specified in your Raiffeisen Electra Request Form.)

Signing with VICA

- Launch the order in Electra (with any platform: Terminal, Internetbank, Mobilebank). When the order is recorded, there will be a message on Electra interface, to open the application.
- 2. Enter the application with the given password (which was given at the registration) or use biometric identification if it has been allowed.
- 3. After the login, in the Messages box the given order will appear. Click on the order, and you will be able to see the detail, and also approve it.

6.10 Sending Orders

- 1. Select the Manage Orders/Manage Packages option.
- 2. Select the file(s) to be signed, then click on the Send Selected Packages button.

Quick menu	Manag	e Packa	ages					
Reporting								
Sent Packages	Filter							1
New Order								
Manage Orders								
→ Manage Packages(16)	Total 1 se						Negative selection • Select	no
 File Import 		E. 0 A. 0	I. © Package name ©	Order type 🗧		Sched. Send Date	© Total	
 Manual package generation 			User 2015/10/02 15:58:09	HUF Transfer	1	2015.10.02.	111,00 HUF	
		1	User 2015/10/02 15:47:52 C	HUF Transfer	1	2015.10.02.	122,00 HUF	*
New Template		1	1	New User	1	2015.10.02.		~
Manage Templates			H.	HUF Transfer	1	2015.09.11.	601,00 HUF	*
Manage Partners			Fi 1	HUF Transfer	2	2015.09.08.	700,00 HUF	~
Administration)	C ≰2] Si .11	? FCY Transfer	4	2015.07.28.	1 455,17 EUR	~
Settings			C.	HUF Transfer	1	2015.07.21.	2,00 HUF	~
			В.	HUF Transfer	1	2015.06.11.	400,00 HUF	*
Help			C 42 Si N	FCY Transfer	1	2015.06.05.	27 204,00 HUF	•
		5	si V	FCY Transfer	з	2015.06.05.	224 335,00 HUF	~
			¢ ≴2 si x	HUF Transfer	з	2015.06.05.	604 175,00 HUF	*
			±2] SI	SEPA Transfer	1	2015.06.03.	31 905 000,00 HUF	*
			Bi	FCY Transfer	6	2015.05.26.		*
			I <u>c</u> 2.	Certificates	1	2015.05.22.		~
		1	Z. Ic	Certificates	1	2015.05.22.		~
		0	S;	Certificates	1	2015.05.22.		~
			m	FCY Transfer	1	2015.05.22.	On common area	~
				> Simeeleet	ed packages	> Delete ele	natures from selected pack	car
				> Sign select	eu packages	> Delete sig	natures nom selected pace	taye

Successfully sent order files are transferred and can be viewed under the option **Sent Packages**

6.11 Sent Packages

The order files displayed in the **Sent Packages** option have been received by the Bank, and information is sent on the status of the orders. It may happen, however, that a formally correct file includes an order that is incorrect from the banking point of view, therefore the order is not fulfilled (e.g. the account number of the recipient is erroneous, or the debit may not be executed due to insufficient balance, etc.).

- 1. Select the **Sent Packages/Order Status** option.
- 2. Enter the desired period, then click on the **OK** button.
- 3. Select the relevant order file, then click on the **Bank Status Inquiry** button.

A BANK							Search menu
Electra Internetbank					User:	Client:	v <mark>≻Logo</mark>
CURRENT ACCOUNTS							
Quick menu	Order statu	s					
Reporting							
 Sent Packages 	Keresési feltét						
 Order Status Search Transaction 	Dátum:	2015.09.	23 2015.10.	02.	Order type:		
New Order	Package name		Order type	Submi	tted o	÷ Pcs.	total :
Manage Orders	Raiffeisen Váll. 1 2015/09/24 14:	letbank teszt felh. 18:53	Direct Debit	2015.0	9.24, 14:18:53	1	1 234,00 HUF 💉
• New Template	>	Notifications	> Bank	status inquiry	>	View	
Manage Templates	Raiffeisen Váll. N 2015/09/24 15:	letbank teszt felh. 24:18	Direct Debit	2015.0	09.24. 15:24:18	1	1 234,00 HUF 🔹
Manage Partners		letbank teszt felh.	Internal HUP	Transfer 2015.0	09.29.12:46:34	1	1 234,00 HUF 🔹
Administration		2015/09/29 15:34:15	HUF Transfe	2015.0	09.29.15:34:15	1	45,00 HUF 🕚
> Settings							
+ Help							>B

6.12 Searching Transaction

You can search among sent orders according to the following criteria:

- Transaction type
- Name/account number of counterparty
- Amount
- Narrative
- Order date
- Narrative

Raiffeisen BANK		Help Main page Magyar Last Login: 2015.10.02. 15:30:12 Time lock: 09:53 Q. Bearch menu V
Electra Internetbar	hk	User: User Client: >Logout
CURRENT ACCOUNTS		
Quick menu	Search Transaction - Sent Packages	
Reporting		
* Sent Packages	Transaction type All order types	Partner's name
Order Status Search Transaction	Search interval	Amount
New Order	Partner's account number	Narrative
Manage Orders		
New Template		
Manage Templates		>ок
Manage Partners		
 Administration 		
 Settings 		
• Help		
+ Logout		

7. Main Data

7.1 Create and Modify Templates

In the case of a repeated transfer order, where the majority of the fields are filled with the same data, it is reasonable to create an order pattern in which the permanent fields are completed only.

You can create a pattern:

• Upon entering an order, before the item is saved, by clicking on the **Create Template** button.

• Entering the item individually under the **Manage Templates** option, selecting the desired order type.

> Reporting > Sent Packages > New Order + NEW Orders + NEW Transfer > Internal HUP Transfer > Internal HUP Transfer > Cubic to be debited + NUS 120 - Nuber Name > Internal HUP Transfer > Collection Orders > Conduction Orders > Forms > Manage Orders > Manage Partners > Manage Partners > Manage Partners > Additional beneficiary information > Settings > Additional beneficiary information > Transfer amount HUP	
Sertings Serting Sertings Serting Serting	
• New Order Account to be debited Available amount • HUF orders HUS 3120 HUF OP-92 Iso 693 734,67 HUF • NUBER Transfer • Supplementary payer information • Supplementary payer information • Collection Orders • Ceditor data • Collection Orders Beneficiary's name Destination bank • Namage Orders • Additional beneficiary information • Namage Premplates • Additional beneficiary information • Additional beneficiary information • Additional beneficiary information • Settings Transfer amount	
-HUF orders HUS 3120 HUF OP-82 Available amount +HUF Transfer +US3120 150 683 734,67 HUF > Internal HUF Transfer - Supplementary payer information > Collection Orders Supplementary payer information > Collection Orders Beneficiary's name > Manage Orders Account to be credited > Namage Orders Account to be credited > Manage Orders - Additional beneficiary information > Manage Templates - Additional beneficiary information > Settings Transfer amount	
HUF Transfer > HUF Transfer > Internal HUF Transfer > VBER Transfer > NUSE Transfer > Collection Orders > Group Orders > International Orders > Forms > Manage Orders > Manage Templates > Manage Templates > Administration > Settings Transfer amount	
• VidER Transfer • Supplementary payer information • Collection Orders • Collection Orders • Creditor data Creditor data Ceditor data Beneficiary's name • International Orders • Forms • Manage Orders • New Template • Manage Partners • Additional beneficiary information • Settings • Transfer • Additional beneficiary information • Settings • Transfer • International • Settings • Settings • Transfer • Manage Partners • Additional beneficiary information • Settings • Transfer • Manage Partners • Additional beneficiary information • Settings • Transfer • Manage Partners • Additional beneficiary information • Settings • Transfer • Manage Partners • Additional beneficiary information • Settings • Transfer • Manage Partners • Additional beneficiary information • Settings • Transfer • Manage Partners • Additional beneficiary information • Settings • Transfer • Manage Partners • Additional beneficiary information • Settings • Transfer • Manage Partners • Additional beneficiary information • Settings • Transfer • Manage Partners • Additional beneficiary information • Settings • Manage Partners • Manage Partners • Additional beneficiary information • Settings • Manage Partners • Manage Partners • Additional beneficiary information • Settings • Manage Partners • Additional beneficiary information • Manage Partners • Additional Partner • Manage Partners • Additional Partner • Manage Partners • Additional Partner • Manage Partner	
Apostal Transfer Cullection Orders Coulcition Orders Group Orders Forms Account to be credited Manage Orders Manage Template Manage Template Additional beneficiary information Manage Partners Additional beneficiary information Settings Transaction Information Transaction Information	
Collection Orders Greditor date Beneficiary's name Creditor date Beneficiary's name Destination bank Destination bank Creditor bank Creditor bank Destination bank Creditor bank Cr	
Collection Orders Forms Forms Manage Orders Manage Templates Manage Partners Account to be credited Account to be credited	
International Orders Forms Account to be credited Account	
Manage Orders Account to be credited New Templates - Manage Partners - Additional beneficiary information - Administration Transaction information Settings Transaction information	
· Manage Orders · New Template · Manage Templates · Manage Partners · Additional beneficiary information · Administration · Settings Transfer amount	
Manage Templates Additional beneficiary information Manage Partners Additional beneficiary information Administration Transaction information Settings Transfer amount	
Manage Partners	
Manage Partners Administration Settings Transaction information	_
Settings Transfer amount	
- Iranster amount	
Logout Debit Value Date	
End To End Identification	
Narrative / Postal Id. / Other ID	
✓ Additional transfer information	
> Find template partner >Create template >Create template >Cancel >Immediate dispatch >Add to	

You may use previously prepared patterns as well to create a new pattern, by clicking on the **Search Pattern/Counterparty** button. Then a list with the names of patterns will be displayed in a window, and the content of the selected pattern will be loaded automatically. If you wish to search among patterns, use the data fields of the **Filter** function in the top of the screen.

Raiffeisen BANK		Help Main page	Magyar Last Login: 2015.10.02. Q Se:	15:30:12 Time lock: 09:47 arch menu •
Electra Internetban	k	User: Use	er Client:	>Logout
CURRENT ACCOUNTS				
Quick menu	Template list			■ <1
Reporting				
Sent Packages	Filter			(I)
New Order	All type 👻			
Manage Orders				
New Template	Total 0 selected		+ Select all → Negat	ive selection > Select none
* Manage Templates	Template name Comment	Partner's name	Partner's account numb	
> Template List	CSOPORTOSNAV	N	10	*
Import Templates	DEVIZA	Ti	11	*
 Manage Partners 				
Administration			>	
Settings				
+ Help				
+ Logout				

7.2 Import Patterns

You may import your already existing patterns as well into the Electra system.

1. Select the **Manage Templates/Import Templates** option, browse to find the file to be imported, then select the payment product from the **Import format** dropdown list, and click on the **OK** button.

Raiffeisen BANK		Help Main	page Magyar Last Login: 2015.	10.13. 15:55:19 Time lock: 09:4 Q Search menu
Electra Internetbank		User:	Client:	✓ >Logout
CURRENT ACCOUNTS				
Quick menu	Import Templates			
Reporting				
• Sent Packages	File to be imported		> Browse	
New Order	Import format			
Manage Orders	in port format		~	
• New Template	Encoding: Windows		v	
 Manage Templates 	① Select an import forma	t to learn more about it.		
Template List Import Templates				> Cancel > 0
Manage Partners				
Administration				
Settings				
• Help				
+ Logout				

7.3 Manage Patterns

Apart from the management of your patterns, you can manage the main data of your counterparties as well. While a pattern is essentially a half-completed order, in respect of your counterparties you can only save their name, address and account number. A pattern of a specific type may only be used for orders of the given type; however, you can load a counterparty's data for any order type.

You can create counterparties in the menu **Manage Partners/Partner List** as well as delete counterparties from the list, or modify the data of existing ones.

Electra Internetba				
CURRENT ACCOUNTS				
Quick menu	Partner List			图
Reporting				
Sent Packages	Filter			0
New Order				
Manage Orders				
New Template	Total 0 selected		> Select all > Negative select	tion > Select non
	Partner code 🌣	Partner`s name 🌣	Partner's account number o	
Manage Templates			54700099-15009854-00000000	~
Manage Partners			10402805-50526685-48741007	*
Partner List			10402805-50526685-48741007	~
Import Partners			10402609-26017989-00000000	*
			18100002-00001191-21010017	~
Administration			18100002-00001191-21010079	~
Settings			10032000-06056504	~
			10032000-06056511	~
Help			10032000-06056542	~
Logout			10032000-01076167	*
			10032000-06057749	*
			10032000-06056229	*
			10032000-06056212	*
			10032000-06056597	*
			10032000-06056614	*
			10032000-01076985	*
			10032000-06056140	*
			10032000-06056009	*
			10032000-06056016	*
			10032000-06056236	~
			10032000-06056638	~
			10032000-06056346	~
			10032000-06056353	~
			10032000-01076019	~
			10032000-01076	
			10032000-06056 >Add new partner > 0.1	
			11733003-20100	

7.4 Import Partners

You may import your already existing counterparties as well into the Electra system.

1. Select the **Manage Partners/Import Partners** option, then browse to find the file to be imported, and click on the **OK** button.

Raiffeisen BANK		Help Main page Magyar Last Login: 2015.10.02. 15:30:12 Time look: 09 Q. Search menu
Electra Internetbank		User: User Client: v PLogo
CURRENT ACCOUNTS		
Quick menu	Import Partners	
Reporting		
• Sent Packages	File to be imported	» Browse
New Order	Encoding:	
Manage Orders	Windows	•
New Template		> Cancel >
 Manage Templates 		
 Manage Partners 		
Partner List Import Partners		
Administration		
Settings		
• Help		
Logout		

8 Import and Export Files

Electra Internetbank makes it possible to import orders prepared outside the system, i.e. not with Electra Internetbank, as well as to export balances, statements, notifications and exchange rates in the form of text files.

The files used for import and export are text files, and the lines are closed with the CR/LF character pair. Electra uses 3 different export-import formats: fixed format, CSF format and XML format.

Fixed format is characterised by equal line length, fields have a fixed length and always start on the same position, character fields are aligned to the left, and padded with spaces from the right, whereas numeric fields are aligned to the right, and padded with zeros from the left. The numbering of positions starts with 1 in the descriptions. In the "Completion" column "M" means that completing the field is mandatory. If there is a text between quotation marks in the "Description" column, this should be written in the field. In the positions for whose completion the table provides no instructions, space should be written. In the case of fixed formats, the requirements of IBM Code Page 852 should be applied for the encoding of characters. Raiffeisen, DBF formats, PEK formats and UGIRO formats are fixed format.

CSF format is characterised by variable field and line length, the fields within the lines are separated by semicolons. CSF format data are easily manageable with Excel. Here characters are encoded with a Latin 2 (Windows) code set.

XML is a hierarchical structure, where the fields are of different length. Character encoding in the import files may be utf-8, iso-8859, iso-8859-2 or cp-852, and in the export files it is always iso-8859-2.

8.1 Import Orders

1. Select the **Manage Orders/File Import** option, browse to find the file to be imported, then select the payment product from the **Import format** dropdown list, and click on the **OK** button.

Raiffeisen BANK		Help Main page Magyar Last Login:	2015.10.02. 15:30:12 Time lock: 09:50
Electra Internetbank		User: User Client:	✓ >Logout
CURRENT ACCOUNTS			
Quick menu	File Import		
Reporting			
 Sent Packages 	File to be imported	+ Browse	
New Order	Import format		
* Manage Orders		~	
• Manage Packages(16)	Encoding: Windows	~	
 File Import Manual package generation 	 Select an import form 	nat to learn more about it.	
New Template			> Cancel > OK
 Manage Templates 			
Manage Partners			
Administration			
Settings			
• Help			
• Logout			

8.2 Export Data

You may as well save (export) your account information in files.

1. Select the account information to be exported, then click on the (**Export**) 🔳 icon in the upper right corner.

BANK							Search menu	~
Electra Internetbank					User: User	Client:	~	+Logout
URRENT ACCOUNTS								
Quick menu	Account State	ment					Statement date:2015.10.0	u. 📇 🖻
Reporting								Exp
Account Overview Account Balance Completed Transactions Account History Pending Orders Account Statement PDF Statement Search in statements FX Rates Notifications	Account number: Client name: Branch: Statement number: Period: Opening balance: Total debits: Total credit: Closing balance:			HUF				
Cash Pool Balance Cash Pool Interest	Contra account o			er / Comment 🗧			÷ Amoun	
Deal Information	120	0	G				10 000,00 HU 25 000,00 HU	
Sent Packages	120	1	R				25 000,00 HO 9 594,00 HU	

2. To save the file, click on the **Text format** button, then select the **Save** function.

Raiffeisen BANK				Q Search menu	v
Electra Internetban	< Contract of the second secon		User: User	Client:	gout
CURRENT ACCOUNTS				Select a form	at:
Quick menu	Account State	ment		If you want to save, dick on the desired format and u 'Save' function. > Text format	se the
Reporting					
Account Overview Account Balance Completed Transactions Account History Pending Orders Pooting Orders Search in statement Search in statements FX Rates Notifications		120 K RBH-BUDAPEST BRANCH 0000168 2015.10.01 2015.10.01. 1 541 071 693,63 0,00 536 769,00 1 542 408 462,63			

9 Description of Import and Export File Structures

Electra Internetbank makes it possible to import orders prepared outside the system, i.e. not with Electra Internetbank, as well as to export balances, statements, notifications and exchange rates in the form of text files.

9.1 HUF Transfers

The import format you can use in the case of HUF transfers is the Raiffeisen, DBF format. The file name: *.DBF dbase file or *.TXT ASCII text file. Line length is 251 characters (including the line separator CR/LF). M/O/C – Mandatory, O- Optional, C - Conditional

	Field name	Туре	Position	Lenght	Type (M/O/C)	Description
1	OSSZEG	Num	1	15	М	Amount of transfer (two decimal, with decimal point)
2	ERTEKNAP	Date	16	8	С	Debit value date YYYYMMDD
3	SZAMLA	Char	24	13	М	Account number to debit (if ordering party's account (field 4) is empty)
4	KEZDPFJSZ	Char	37	24	М	Ordering party's account no. (if account number to debit is empty)
5	PFJSZ	Char	61	24	М	Partner account number
6	KEDVNEV	Char	85	32	М	Partner name and address
7	ORSZAGKOD	Char	117	2	empty	reserved
8	JOGCIM	Char	119	3	empty	reserved
9	FILLER	Char	122	15	empty	reserved
10	INDOK	Char	137	70	0	Details
11	REFERENCIA	Char	207	6	empty	reserved
12	KULSREF	Char	213	10	0	Individual identification, which includes customer's recording(it is given back on account statement)
13	REFSZAM	Num	223	6	0	Reference (not forwarded to the bank). Optional
14	MEGJEGYZÉS	Char	229	20	0	Comment (for only internal use, not forwarded to the bank). Optional
	Line separator		249	2	М	CR/LF

9.2 FX/International Transfers

The import format you can use in the case of FX orders is the Raiffeisen, DBF format. The file name: *.DBF dbase file or *.TXT ASCII text file. Line length is 495 characters (including the line separator CR/LF). M/O/C – Mandatory, O- Optional, C - Conditional

	Field name	Туре	Position	Lenght	Type (M/O/C)	Description
1	FDVBAR	Char	1	3	М	Currency of transfer
2	FDVACC	Char	4	3		Currency of ordering account
3	FOSSZEG	Num	7	15	М	Amount of transfer (three decimal, with decimal point)
4	FVALUTA	Date	22	8	М	Debit Value date YYYYMMDD
5	FSZAMLA	Char	30	13	м	Ordering party's account no. (In internal bank format)
6	FBENN1	Char	43	30	М	Beneficiary 1.
7	FBENN2	Char	73	30		Beneficiary 2.
8	FBENN3	Char	103	30		Beneficiary 3.
9	FBENN4	Char	133	15		Beneficiary 4.
10	FBENB1	Char	148	30	М	Beneficiary bank name 1.

		<u> </u>				
	FBENB2	Char	178	30		Beneficiary bank name 2.
12	FBENB3	Char	208	26		Beneficiary bank country
13	FBENB4	Char	234	30		Beneficiary bank address 1.
14	FBENB5	Char	264	20		Beneficiary bank address 2.
15	FBENSZ	Char	284	35	М	Beneficiary account no. (in IBAN or BBAN format)
16	FJELOL	Char	319	4		Reason code, aligned to the left
17	FINDOK1	Char	323	30		Details 1.
18	FINDOK2	Char	353	30		Details 2.
19	FINDOK3	Char	383	30		Details 3.
20	FINDOK4	Char	413	30		Details 4.
21	FBKMK	Char	443	1		Customer charges: 0=Ordering party, 1=Beneficiary - (SHA=0, BEN=1, OUR=0)
22	FEKMK	Char	444	1		Other charges: 0=Ordering party, 1=Beneficiary (SHA=1, BEN=1, OUR=0)
23	FLIBERO	Char	445	10		Exchange permit. Optional.
24	FBIZSZ	Num	455	6		Reference no.
25	FSWIFT	Char	461	11		SWIFT code of the beneficiary
26	FÖDEV	Char	472	1		Amount currency: " " (Space)= Amount defined in the currency of the transfer , "1" = Amount defined in the currency of the account to be debited
27	FTMOD	Char	473	1		reserved
28	FLIB	Char	474	1		reserved
29	FPRIOR	Char	475	1		Priority: " " (Space)=Normal; T+2 days execution,"1"= Urgent; T+1 day execution, "2" = Extra urgent (Same day) Item type: "0" = Outgoing payment "1" = In-bank
30	FTTIP	Char	476	1		item (The bank of the beneficiary is the Raiffeisen Bank Hungary)
31	FIBAN	Char	477	1		IBAN: " " (Space) The account number of the Beneficiary is NOT IBAN "1" = the account number of the Beneficiary is IBAN
32	01102/101102	Char	478	2		Country code of beneficiary
33	FMEGJ	Char	480	3		reserved
34	KULSREF	Char	483	10		Individual identification, which includes customer's recording (it is given back on account statement)
35	CR/LF Line separator		493	2		0x0D 0x0

9.3 MultiCash HUF Transfers

The file format matches the giro format introduced for Hungarian domestic payments. In addition to the format of transfer orders, the format of forward collection orders and prompt collection orders is also described below.

The expected extension of the files is ".UNG". The files include two types of records:

- 1 header and
- one or more information sections (transfers/collection orders).

Both the header and the information section have a fixed length. The header has a length of 323 bytes. The length of the information section in the case of transfer orders is 357 bytes, and in the case of prompt collection orders and forward collection orders 355 bytes. Neither the data fields nor the records are delimited by separators.

Meaning of the columns in the record description:

- TYPE = field type,
- a = alphanumeric,
- n = numeric (0 9),
- x = date (YYYMMDD),
- LENGTH = field length

<u>Header</u>

The data fields of the header are identified by field numbers. The field number is preceded and followed by a colon ":" (e.g. ":01:"). All data fields must be completed on a mandatory basis.

FIELD NUMBER	ТҮРЕ	LENGTH	DESCRIPTION
:01:	a	6	Reference
:02:	n	18	Sum total of the amounts of the orders
:03:	n	5	Number of orders
:04:	a	12	Bank number
:05:	a	16	Principal's name 1
		16	Principal's address
:06:	a	8	Code of the officer generating the record
:07:	a	12	File name
:08:	n	1	Order type
	a	229	Spaces, as fillers

The content of field ":08:" changes depending on the order type:

- transfer = 1
- prompt collection order = 2
- forward collection order = 3

Information Section

A record contains all information relating to one transfer order.

In the case of transfers

GROUP	ТҮРЕ	LENGTH	DESCRIPTION
G1	n	2	ltem code (always "02")
G2	n	3	Transaction code (always "001")
G3	n	2	Transaction subcode (always "00")
G4	a	12	Number of the principal's bank

r			
G5			Transaction identifier
G5-1	x	8	Record date (YYYYMMDD)
G5-2	n	7	Serial number (always "0000000")
G5-3	n	2	Batch number (always "00")
G6	a	12	Number of the beneficiary's bank
G7	n	18	Amount
G8			Currency code
G8-1	a	3	ISO code (always "HUF")
G8-2	n	1	Number of decimals (always "2")
G9	x	8	Value date (YYYYMMDD)
G10-11	α	2	Principal's country code
G12	α	3	Reason code
G13-1	α	8	Code of 1st approver
G13-2	a	2	Reserve space (spaces)
G14	a	2	Error code (always "00")
B1-1	a	8	Code of 2nd approver
B1-2	α	1	Reserve space (space)
В2	α	6	Client reference
В3			Principal
B3-1	α	16	Principal's account number
ВЗ-2	α	16	Principal's name 1
B3-3	a	16	Principal's address 1
			Reason
B5			<u>Beneficiary</u>
B5-1	a		Account number of beneficiary
B5-2	a		Beneficiary's name 1
B5-3	a		Beneficiary's address 1
B6	x	8	Value date (YYYYMMDD)
			Narrative 1
B8	a	32	Narrative 2

В9	a	32	Narrative 3
В10	a	4	Reserve space (spaces)
B11	a	4	Reserve space (spaces)
B12	a	33	Reserve space (spaces)
B13	a	2	Counterparty's country code

The records of collection orders differ from the records of transfer orders in the transaction code and the content of the end of the record.

GROUP	ТҮРЕ	LENGTH	DESCRIPTION
G1	n	2	ltem code (always "02")
G2	n	3	Transaction code (always "092")
G3	n	2	Transaction subcode (always "00")
G4	a	12	Number of the principal's bank
G5			Transaction identifier
G5-1	x	8	Record date (YYYYMMDD)
G5-2	n	7	Serial number (always "0000000")
G5-3	n	2	Batch number (always "00")
G6	a	12	Number of the beneficiary's bank
G7	n	18	Space padded with zeros
G8			Currency code
G8-1	a	3	ISO code (always "HUF")
G8-2	n	1	Number of decimals (always "2")
G9	×	8	Value date (YYYYMMDD)
G10-11	a	2	Principal's country code
G12	a	3	Reason code
G13-1	a	8	Code of 1st approver
G13-2	a	2	Reserve space (spaces)
G14	a	2	Error code (always "00")
B1-1	a	8	Code of 2nd approver
B1-2	α	1	Reserve space (space)

In the case of prompt collection orders

В2	a	6	Client reference
ВЗ			<u>Principal</u>
B3-1	a	16	Principal's account number
B3-2	a	16	Principal's name 1
B3-3	a	16	Principal's address 1
В4	a	4	Reason
B5			<u>Obligor</u>
B5-1	a	16	Obligor's account number
B5-2	a	16	Obligor's name 1
B5-3	a	16	Obligor's address 1
В6	x	8	Launching date (YYYYMMDD)
В7	a	32	Narrative 1
В8	a	32	Narrative 2
В9	a	32	Narrative 3
B10	n	1	Reason for submission
B11	a	19	Related law
B12	n	18	Amount to be collected
B13-0	a	1	Reserve space (space)
B13	a	2	Counterparty's country code

In the case of forward collection orders

GROUP	TYPE	LENGTH	DESCRIPTION
G1	n	2	ltem code (always "02")
G2	n	3	Transaction code (always "093")
G3	n	2	Transaction subcode (always "00")
G4	a	12	Number of the principal's bank
G5			Transaction identifier
G5-1	×	8	Record date (YYYYMMDD)
G5-2	n	7	Serial number (always "0000000")

S3-3n2Batch number (always "00")64012Number of the beneficiary's bank57n18Space padded with zeros681Currency code68-103SD code (always "HUP")68-2n1Number of decimals (always "2")69x8Value date (YYYMMDD)510-1102Principal's country code512a3Reason code613-108Code of 1st approver613-1a2Bror code (always "00")51402Error code (always "00")513-2a3Reason code613-1a8Code of 2nd approver613-1a8Code of 2nd approver614a8Code of 2nd approver81-2a1Reserve space (space)81a6Cilent reference82a6Cilent reference83a16Principal's account number83-2a16Principal's address 184a4Reason85a16Dialgor's account number85-3a16Dialgor's account number85-3a16Dialgor's account number85-3a16Dialgor's account number85-3a16Dialgor's account number86a32Narrative 187a32Narrativ		1		
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B3Image: constraint of the second	B1-2	a	1	Reserve space (space)
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B5Image: constraint of the second	ВЗ-З	a	16	Principal's address 1
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B8 a 32 Narrative 2 B9 a 32 Narrative 3 B10 x 8 Admission date (YYYYMMDD)	В6	x	8	Launching date (YYYYMMDD)
B9 a 32 Narrative 3 B10 x 8 Admission date (YYYYMMDD)	В7	a	32	Narrative 1
B10 x 8 Admission date (YYYYMMDD)	в8	a	32	Narrative 2
	В9	a	32	Narrative 3
B11 x 8 Deadline for complaints (YYYYMMDD)	B10	x	8	Admission date (YYYYMMDD)
	B11	x	8	Deadline for complaints (YYYYMMDD)

B12	n	18	Amount to be collected
B13-0	a	5	Reserve space (spaces)
B13	α	2	Counterparty's country code

Alignment of fields:

- Alphanumeric fields are aligned to the left, and blank spaces are padded with spaces, with the exception of bank number fields (04, G4, G6), which are aligned to the right, and padded with spaces from the left.
- Numeric fields are aligned to the right, and padded with zeros from the left.

9.4 MultiCash FX Transfers (MT100)

In the case of FX transfer orders with individual exchange rates, the extension of the file to be imported should be INE, otherwise it should be INT.

<u>1. Header</u>

The separator before specific field numbers (e.g. ":01:") in the case of TAF data transmission is the character series $\langle CR \rangle \langle LF \rangle$ (ASCII 13 + 10) and in the case of BTX data transmission the character series $\langle @ \rangle \langle @ \rangle$ (ASCII 64 + 64).

mandatory:

- <u><CR><LF>:01:</u> reference: alphanumeric reference number of max. 16 characters
- <u><CR><LF>:02:</u> sum of amounts: numeric checksum of max. 17 characters
- <u><CR><LF>:03:</u> number of orders: numeric value of max. 5 characters, denoting the number of transfer orders in the file
- <u><CR><LF>:04:</u> executing bank: alphanumeric value of max. 11 characters, the SWIFT identifier of the executing bank
- <<u><CR><LF>:05:</u> principal: alphanumeric value of max. 4 * 35 characters, name and address of the principal

Optional:

- <u><CR><LF>:06:</u> participant ID: alphanumeric value of max. 8 characters, the principal's participant ID at the executing bank (from BPD file)
- <u><CR><LF>:07:</u>

file name: alphanumeric value of max. 12 characters, name of the MT100 file under which the order is saved to the hard drive

Each transfer order should be preceded by a header if the "Rooting" field is marked in the auxiliary database of the principal.

Mandatory:

1. basis block

{1:F01XXXXXXXXXX1111223333}

- x = SWIFT identifier of sending unit (account-keeping branch; 11 positions)
- 1 = date: MMDD
- 2 = running serial number of files generated on the date of generation (2 positions)
- 3 = running serial number of data sentences within the file (4 positions)
- 2. application block
 {2:I100YYYYYYYYYY2}: SWIFT identifier of account-keeping unit (principal bank)
- 3. text block
 {4:Content of message in accordance with the following definition

2. Transfer Orders mandatory:

- <a><CR><LF>:20:reference: alphanumeric reference number of max. 16 characters
- <u><CR><LF>:32A:</u>
 alphanumeric value of max. 24 characters

optional:

 subfield 1: scheduled execution deadline: numeric value of exactly 6 characters, format: YYMMDD

mandatory:

- subfield 2: currency: alphanumeric value of exactly 3 characters, ISO code of the currency
 subfield 3: amount: numeric
 value of max. 15 characters, amount with commas (,) as separator
- <u><CR><LF>:50:</u>

principal: alphanumeric value of max. 4 * 35 characters, name and address of the principal; the account number is stored in subfield 1 of field :52a:

optional:

• <u><CR><LF>:52a:</u> principal bank version A:

subfield 1: account number, alphanumeric value of max. 37 characters, /C/xxx ... xx or /D/xxx ... xx, C = credit (positive sign), D = debt (negative sign), x = account number, max. 34 characters subfield 2: identifier, alphanumeric value of max.

11 characters, SWIFT identifier

Version D:

subfield 1: account number, alphanumeric value of max. 37 characters,

/C/xxx ... xx or /D/xxx ... xx, C = credit (positive sign), D = debt (negative sign), x = account number, max. 34 characters subfield 2: address, alphanumeric value

of max. 4 * 35 characters, name and address of principal bank

• <<u><CR><LF>:53a:</u>

principal's correspondent bank in the country of the currency version A:

subfield 1: account number of principal bank at the correspondent bank, alphanumeric value of max. 37 characters, /C/xxx ... xx or /D/xxx ... xx, C = credit (positive sign), D = debt (negative sign), x = account number, max. 34 characters subfield 2: identifier, alphanumeric value of max.

11 characters, SWIFT identifier Version D:

subfield 1: account number of principal bank at the correspondent bank, alphanumeric value of max. 37 characters, /C/xxx ... xx or /D/xxx ... xx, C = credit (positive sign), D = debt (negative sign), x = account number, max. 34 characters subfield 2: address, alphanumeric value of max.

4 * 35 characters, name and address of the correspondent bank

• <u><CR><LF>:57a:</u> the beneficiary's bank

version A:

subfield 1: identifier, alphanumeric value of max. 11 characters, SWIFT identifier of beneficiary

bank

Version D:

subfield 1: address, alphanumeric value of max. 4 * 35 characters, name and address of the beneficiary bank

• <a><CR><LF>:59a:beneficiary subfield 1: account number, alphanumeric value of max. 35

characters, account number of beneficiary

mandatory:

subfield 2: alphanumeric value of max. 4 * 35 characters, name and address of beneficiary

optional:

- <u><CR><LF>:70:</u> narratives
- <u><CR><LF>:71A:</u> cost control: alphanumeric value of exactly 3 characters, BEN or OUR
- <u><CR><LF>:72:</u> supplementary information: alphanumeric value of max. 6 * 35 characters, supplementary information concerning the order, /BENONLY, /CHEQUE, /HOLD and further 3 lines for optional texts

3. Example for a Transfer Order

:01:REF01 :02:3340,00 :03:2 :04:21798302 :05:PRINCIPAL 1 VIHAR U. 11. GYOMA :06:MD :07:INTZV12.INT

:20:HIV3 :32A:950626DEM3330,00 :50:PRINCIPAL 1 VIHAR U. 11. GYOMA :52A:/D/30542253 21798302 :57A:35353535 :59:/54325432 BENEFICIARY 1 FASOR U. 22. VAC :71A:BEN

{1:F0111223344 0626061138}{2:I10021798302 U2}{4: :20:HIV :32A:950626DEM10,00 :50:PRINCIPAL 1 VIHAR U. 11. GYOMA :52A:/D/30542253 21798302 :53A:/D/44444444 11223344 :57A:353535353 :59:/54325432 BENEFICIARY 1 FASOR U. 22. VAC :70:NARRATIVE :71A:BEN :72:/BENONLY 4815 }

9.5 MT940 Statement Export Format

Structure of the export file:

- **{4:** ... **}** block: the export file includes the items of the statement arranged by account numbers. Each block comprises the items of one account number. One file may as well include several blocks.
- **{4:** beginning of block: it always starts in a new line, on the first position of the line
- } end of block: it always starts in a new line, on the first position of the line
- **:nn:** data field: data fields are identified by field numbers. The field number is preceded and followed by a colon ":" (e.g. ":01:"). The data field always starts in a new line, on the first position of the line.

FIELD number	DESCRIPTION	FIELD STRUCTURE	
:20:	internal identifier	STARTUMS fixed text	
:25:	last 16 digits of bank account number	first 16 digits of account number	
:28:	statement number	serial number of statement	
:NS:	name of account		
30	first 8 digits of bank account number	first 8 digits of account number	
32	type Current Account (fixed)	010 fixed text	
		Sign (C - positive, D - negative)	
60F:	opening balance line	yymmdd booking date ccc currency	
		amount of opening balance 9999999999999999999999	
		yymmdd value date	
		yymmdd value date mmdd booking date	
:61:		debit - D / credit - C	
		F - fixed text	
	Transaction	amount of transaction 999999999999999999	
		S - fixed text	
		name of transaction	
		(new line!)	
:86:	transaction code (TCD)	TCD code nnn	

:NS:	completion of the field changes according to transaction codes (TCD), for detailed description see below	
	Closing balance line	sign (C - positive, D - s negative)
62F:		yymmdd booking date
OZF.	closing buildice line	ccc currency
		amount of closing balance 999999999999999999999
		available balance sign (C - positive, D - negative)
		yymmdd booking date
:64:	Available Balance line	ccc currency
		amount of closing balance 9999999999999999999999

Content of NS Fields

The content of NS fields depends on the TCD. Based on the TCD-s under review, there are 4 possible cases:

Case "A"

In the case of the following TCD-s, the structure of the NS fields shall be as follows: 030, 031, 032, 033, 034, 038, 054, 530, 531, 532, 533, 534, 537, 538, 543, 554 01 first 27 characters of beneficiary's account number

02 first 27 characters of beneficiary's name

03 first 27 characters of narrative 1

04 remaining 8 characters of narrative 1 + first 19 characters of narrative 2

05 remaining 16 characters of narrative 2 + first 11 characters of narrative 3

06 remaining 24 characters of narrative 3 + first 3 characters of narrative 4

07 next 27 characters of narrative 4

08 remaining 5 characters of narrative 4

17 booking reference (16 long)

14 name of transaction (only first 27 characters)

15 first 27 characters of beneficiary's name

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16 remaining 8 characters of beneficiary's name

- 33 from the account number of beneficiary bank, bank code of counterparty (first 8 characters)
- 34 from the account number of beneficiary, 8- or 16-character number of counterparty (second and third 8 characters) Case "B" (foreign currency items)

The account number and name of the beneficiary and narrative 1 are added as additional information from the details of foreign currency items.

If the TCD is 061 or 561, then:

01 first 27 characters of beneficiary's account number

02 first 27 characters of beneficiary's name

03 first 27 characters of narrative 1

04 remaining 8 characters of narrative 1 + first 19 characters of beneficiary's account number

05 remaining 16 characters of beneficiary's account number + first 11 characters of beneficiary's name

06 remaining 24 characters of beneficiary's name + first 3 characters of narrative 1

07 next 27 characters of narrative 1

08 remaining 5 characters of narrative 1 + first 22 characters of narrative 2 09 next 13 characters

of narrative 2 + first 14 characters of narrative 3

- 10 remaining 21 characters of narrative 3 + first 6 characters of narrative 4
- 11 next 27 characters of narrative 4
- 12 remaining 2 characters of narrative 4
- 17 booking reference (16 characters)
- 14 name of transaction (only first 27 characters)
- 15 first 27 characters of beneficiary's name
- 16 remaining 8 characters of beneficiary's name
- 33 from the account number of beneficiary bank, bank code of counterparty (first 8 characters)
- 34 from the account number of beneficiary, 8- or 16-character number of counterparty (second and third 8 characters)

Case "C" (foreign currency items)

The account number and name of the beneficiary and narrative 1 are added as additional information from the details of foreign currency items.

If the TCD is 016 or 516, then:

01 first 27 characters of beneficiary's account number

- 02 remaining 8 characters of beneficiary's account number + first 19 characters of beneficiary's name
- 03 remaining 16 characters of beneficiary's name + first 11 characters of narrative 1
- 04 remaining 24 characters of narrative 1 + first 3 characters of beneficiary's account number
- 05 next 27 characters of beneficiary's account number
- 06 remaining 5 characters of beneficiary's account number + first 22 characters of beneficiary's name
- 07 remaining 13 characters of beneficiary's name + first 14 characters of narrative 1
- 08 remaining 21 characters of narrative 1 + first 6 characters of narrative 2 09 next 27

characters of narrative 2

- 10 remaining 2 characters of narrative 2 + first 25 characters of narrative 3
- 11 remaining 10 characters of narrative 3 + first 17 characters of narrative 4
- 12 remaining 18 characters of narrative 4
- 17 booking reference (16 characters)
- 14 name of transaction (only first 27 characters)

Case "D" (foreign currency items)

If the TCD is 072: It should be examined whether the account number of the beneficiary (field 90) includes a value 16/24 long or not. If yes, then the NS fields should be filled according to case "B", otherwise according to case "C". \Box Case "E"

- In the case of all other TCD-s:
- 01 first 27 characters of beneficiary's account number
- 02 remaining 8 characters of beneficiary's account number + first 19 characters of beneficiary's name
- 03 remaining 16 characters of beneficiary's name + first 11 characters of narrative 1

04 remaining 24 characters of narrative 1 + first 3 characters of narrative 2 05 next 27

characters of narrative 2

06 remaining 5 characters of narrative 2 + first 22 characters of narrative 3

07 remaining 13 characters of narrative 3 + first 14 characters of narrative 4

08 remaining 21 characters of narrative 4

17 booking reference (16 characters)

14 name of transaction (only first 27 characters)

The space is cut off from the end everywhere. If the field has no value, the given NS field is not displayed, and the lines will slip upwards.

For example: {4: :20:STARTUMS :25:0017326000100008 :28:0083 :NS:22PRINCIPAL 3012001008 32010

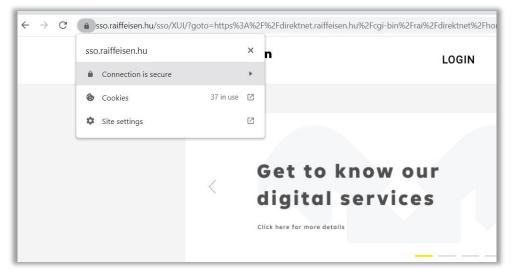
:60F:C130930HUF721920371,88 :61:1309300930CF5669280,00S Online in-house account transfer :86:537 :NS:01120527050036425300100004 02PARTNER KERESKEDELMI SZO 03800060739 szla 17BBK13I0000251253 14Online in-house account transfer 15PARTNER KERESKEDELMI SZO 16LGÁLTATÓ 3312052705 340036425300100004 :62F:C130930HUF754193413,93 :64:C130930HUF754193413,93

}

10 Security certificate verification

The basic condition for safe internet banking is to make sure that you are really trying to log in on the Bank's login interface. You can check this the following.

After loading the log in page, click on the padlock in front of the title bar, then to the "Connection is secure" menu item.



Here, select the "Certificate is valid" menu and open the certificate data

sso.raiffeisen.hu			LOGIN
Connection is secure Your information (for exam credit card numbers) is pri- this site. <u>Learn more</u>		to	
Certificate is valid		Ø	Internet Banking And
	<		Mobile App Service myRaiffeisen mobile app Download It on IOS and Android Click here for more details

In the certificate viewer the parts that framed by red, shows that the page is owned by Raiffeisen Bank and that the certificate is valid.

Certificate Viewer: sso.raiffeisen.hu				
sso.raiffeisen.hu Raiffeisen Bank Zrt.				
U) <not certificate="" of="" part=""></not>				
Zscaler Intermediate Root CA (zscaler.net) (t) Zscaler Inc. U) Zscaler Inc.				
Saturday, March 18, 2023 at 7:30:02 AM Saturday, April 1, 2023 at 8:30:02 AM				
3E 81 ED 41 F2 AF 7D AD A0 B5 33 2D C6 88 16 8E C9 9F F7 3E F9 20 3C 80 88 76 31 EC 57 FD F9 65				
9C E4 95 1A 15 EB 68 9C 2C 24 89 7D 6F 89 25 A2 F4 4E 08 17				
	sso.raiffeisen.hu Raiffeisen Bank Zrt. U) <not certificate="" of="" part=""> Zscaler Intermediate Root CA (zscaler.net) (t) Zscaler Inc. U) Zscaler Inc. U) Zscaler Inc. Saturday, March 18, 2023 at 7:30:02 AM Saturday, April 1, 2023 at 8:30:02 AM Saturday, April 1, 2023 at 8:30:02 AM</not>			