

Security service for card use outside Europe

Our security service provides an enhanced protection against card abuses outside Europe.

If you are planning to travel outside of Europe (or already staying there), **and wish to use your Raiffeisen bank or credit card, prior to starting your journey please notify** the Bank of

- **the name of the non-European country or countries** where you wish to use your card,
- **the term of your** stay abroad, and
- **the number of the card** you wish to use.

You can give such notice

- through our **telephone customer service** Raiffeisen Direkt (available 24/7) at phone number +36-1-48-48-484,
- or **in-person at any branch of the Bank,**
- or by calling your account manager (corporate customers only).

With such prior notice you can prevent the potential rejection of your card transactions, which may occur if the execution of the transaction is considered risky by the Bank, or any suspicion of fraud arises in respect of the transaction. The service is free of charge.